

## PLAIN LANGUAGE SUMMARY OF FINANCIAL ASSISTANCE POLICY

### Overview

Jupiter Medical Center, Inc. (JMC) is committed to meeting the health care needs of community residents. JMC provides for the medical needs of unfunded and or under-funded patients by rendering quality, emergency and other medically necessary care, regardless of race, creed, color, sex, national origin, sexual orientation, handicap, age or ability to pay. This is a summary of the JMC Financial Assistance Policy (FAP).

### Availability of Financial Assistance

JMC's Financial Assistance Policy has been established to ensure a fair and equitable system for determining financial need. General guidelines are established, allowing for evaluation of unique financial circumstances. Income and assets will be considered in assessing JMC financial assistance but may not be the sole determining factor.

### Eligibility Requirements

To determine the qualifying discount applicable to the patient's bill, his/her total annual household income will be compared to the most current *Federal Poverty Guidelines* (FPG). With certain restrictions, total annual household income less than or equal to 200% of FPG will entitle the patient to a 100% discount. Total annual household income over 200% but not greater than 400% of FPG will entitle the patient to a graduated discount of up to 80% from gross charges. Regardless of the applicable write off determined, the patient's responsibility will not exceed 25% of his/her total annual household income. Patients eligible for government funding program generally will not qualify for financial assistance under this policy. No person eligible for financial assistance under the FAP will be charged more for medically necessary care than amounts generally billed to individuals who have insurance covering such care. If an individual has sufficient insurance coverage or assets available to pay for care, he/she may be deemed ineligible for financial assistance. Please refer to the full policy for a complete explanation and details.

### Where to Obtain Information

There are several ways that an individual may obtain information about the FAP application process, or obtain copies of the FAP or FAP application form:

- Download the information online at [www.jupitermed.com](http://www.jupitermed.com);
- Request the information in writing by mail or by visiting the JMC Customer Service Department at 1701 Military Trail, Suite 160B, Jupiter, FL 33458; or
- Request the information by telephone by calling the JMC Customer Service Department at (561) 263-4440.

### Availability of Translations

The FAP, FAP application form, and this plain language summary shall be prepared in English and Spanish.