



2020  
**CERTAINTY IN  
UNCERTAIN TIMES**

ANNUAL  
REPORT

---

We lead the way to a brighter, healthier future.

## CERTAINTY in Uncertain Times

For most of 2020 Jupiter Medical Center was faced with new challenges brought on by the COVID-19 pandemic. Our team rose to the challenge and continued to provide world class care to our community. While Jupiter Medical Center has a lot to be proud of, it is our future that is most deserving of our allegiance and attention.

The Palm Beach County and Treasure Coast community has spoken and we're moving forward to meet its healthcare needs. Huge strides in the areas of cardiovascular care, oncology, orthopedics, and women and children's healthcare are already well under way.

Building our cardiac surgery program began with the most respected cardiac surgeon in the region joining our team, Dr. Arthur Katz. We're also rapidly growing the electrophysiology program and continuing to develop our cardiovascular service line.

The 55,000-square-foot Anderson Family Cancer Institute marked a major milestone for the transformation of comprehensive cancer care in our region. This remarkable facility brings together a number of leading cancer experts in multiple disciplines and leading-edge technologies.

Orthopedics also continues to be an area of healthcare in which we're increasing our efforts to meet the needs of Palm Beach County, the Treasure Coast and beyond. As confirmation of our outstanding care, orthopedic surgeons, nurses and rehabilitation staff, we are proud to be selected as a Blue Distinction Center+ for Total Hip & Knee Replacement and Spine Surgery.

The opening of the De George Level II NICU marked another important milestone in the continued development of service lines in women and children's care. We now can deliver babies as early as 32 weeks gestation, a tremendous asset for our physicians and ultimately those in our community requiring this specialized care.

Safety at our institution continues to be a top priority and area of success. Jupiter Medical Center is the only hospital in Palm Beach County to have earned an "A" safety rating—our fifth in a row—by nationally recognized and respected watchdog organization The Leapfrog Group.

In FY2020, we also introduced a number of new technologies including the Varian TrueBeam™ Radiotherapy System for cancer treatment, and GE Healthcare's Signa™ Architect 3T MRI, the fastest diagnostic magnetic resonance imaging available.

These, and all of our many accomplishments this fiscal year, serve as testament to our team, our healthcare professionals and staff, the leadership of our administration, the vision of our board of trustees and the generosity of our donors. Our successes would not have been possible without each of you. Thank you for your trust and support, and for choosing Jupiter Medical Center.



Martin A. Dytrych, CPA, Chairman, Board of Trustees



Amit Rastogi, MD, MHCM, President & CEO



Martin A. Dytrych, CPA and  
Amit Rastogi, MD, MHCM

## BOARD OF TRUSTEES



**FRONT ROW:** Robert J. Stilley, Vice Chairman, Board of Trustees; Martin A. Dytrych, CPA, Chairman, Board of Trustees; Henri J. DesPlaines; Michele D. Deverich; Anthony P. Shaya, MD; Andres Suarez, MD

**BACK ROW:** Rosanne M. Duane, Esq.; Mark L. Corry, MD; Jack Waterman, MD; Harvey Golub; Peter A. Lund; Simie Platt MD, Chief of Staff

## EXECUTIVE TEAM



**FRONT ROW:** Pamela Canter, RN, BSN, Vice President, Chief Nursing Officer; Steven Seeley, Vice President, Chief Operating Officer; Amit Rastogi, MD, MHCM, President & Chief Executive Officer; Charles Murphy, Jr., MD, CPPS, Chief Quality and Safety Officer

**BACK ROW:** Patti Patrick, Vice President, Chief Strategy and Growth Officer; Julia Click, MS, SPHR, SHRM-SCP, Vice President, Chief Human Resources Officer; Dale Hocking, Vice President, Chief Financial Officer



★★★★  
**JUPITER MEDICAL CENTER**

★★★★  
Bethesda Hospital East  
Palm Beach Gardens Medical Center

★★  
Boca Raton Regional Hospital  
Delray Medical Center  
Good Samaritan Medical Center  
Cleveland Clinic Indian River Hospital  
Lakeside Medical Center  
Palms West Hospital  
Steward Sebastian River Medical Center

★  
JFK Medical Center  
Lawnwood Regional Medical Center & Heart Institute  
Cleveland Clinic Martin North Hospital  
St. Lucie Medical Center  
St. Mary's Medical Center  
Wellington Regional Medical Center  
West Boca Medical Center

# QUALITY CARE

Our dedication to safety at Jupiter Medical Center is why we consistently earn the highest safety ratings in Palm Beach County and the Treasure Coast.

## 4 Stars for Overall Quality

In January 2020, Jupiter Medical Center became the only hospital in Palm Beach, Martin, St. Lucie, and Indian River counties to receive four-star rating for quality of care.\*

## Top Hospital for Patient Safety

Jupiter Medical Center earned its fifth consecutive "A" for patient safety from The Leapfrog Group, a national nonprofit organization focused on healthcare safety and quality. The Leapfrog Group rates hospital performance in safety, quality and efficiency of care. In addition, Jupiter Medical Center is the only hospital in Palm Beach, Martin, St. Lucie and Indian River Counties to receive an "A" grade from The Leapfrog Group, affirming our unwavering commitment to providing the highest level of care to our patients with safety and quality at the forefront.



## GRADE A JUPITER MEDICAL CENTER

**GRADE B**  
JFK North  
Wellington Regional Medical Center  
Cleveland Clinic Martin North Hospital  
Palms West Hospital  
St. Lucie Medical Center  
West Boca Medical Center

**GRADE C**  
Good Samaritan Medical Center  
St. Mary's Medical Center  
Palm Beach Gardens Medical Center  
JFK Medical Center  
Bethesda Hospital East  
Delray Medical Center  
Cleveland Clinic Martin South Hospital



## Accreditation: The Benchmark of Quality

We participate in ongoing self-evaluation, as well as peer reviews conducted onsite by certified healthcare professionals who compare our standards of care to exacting national patient care and safety benchmarks. Gaining external agency accreditation is one of the best ways to ensure that we remain on the cutting-edge of healthcare. Below is just a sample of the agencies that granted us accreditation or certification in FY2020.

- Centers for Medicare and Medicaid (CMS): 4-Star Hospital
- Designated a Blue Distinction Center + for total knee and hip replacement and spine surgery
- Certified by the Joint Commission for hip, knee, shoulder joint replacement and spine surgery
- Florida Stroke Registry: Most Improved Door to Needle Time
- Cardiopulmonary Rehabilitation accreditation by the American Association of Cardiovascular and Pulmonary Rehabilitation
- CT Scan Accreditation by the American College of Radiology
- Leapfrog: "A" Safety Grade (5th consecutive)
- 2020 Best of Palm Beach County: Best Place to Have a Baby, Best Emergency Department, Best Hospital



## READERS' CHOICE: 2020 BEST HOSPITAL IN PALM BEACH COUNTY

In February 2020, readers of the Palm Beach Post—our county's newspaper of record—shared their opinion of Jupiter Medical Center and the care that we provide. More than 250,000 people cast their vote to name Jupiter Medical Center as the "Best Hospital," "Best Emergency Room" and "Best Place to Have a Baby" in all of Palm Beach County.

\* As of December 2020

## Overall Patient Experience Rating

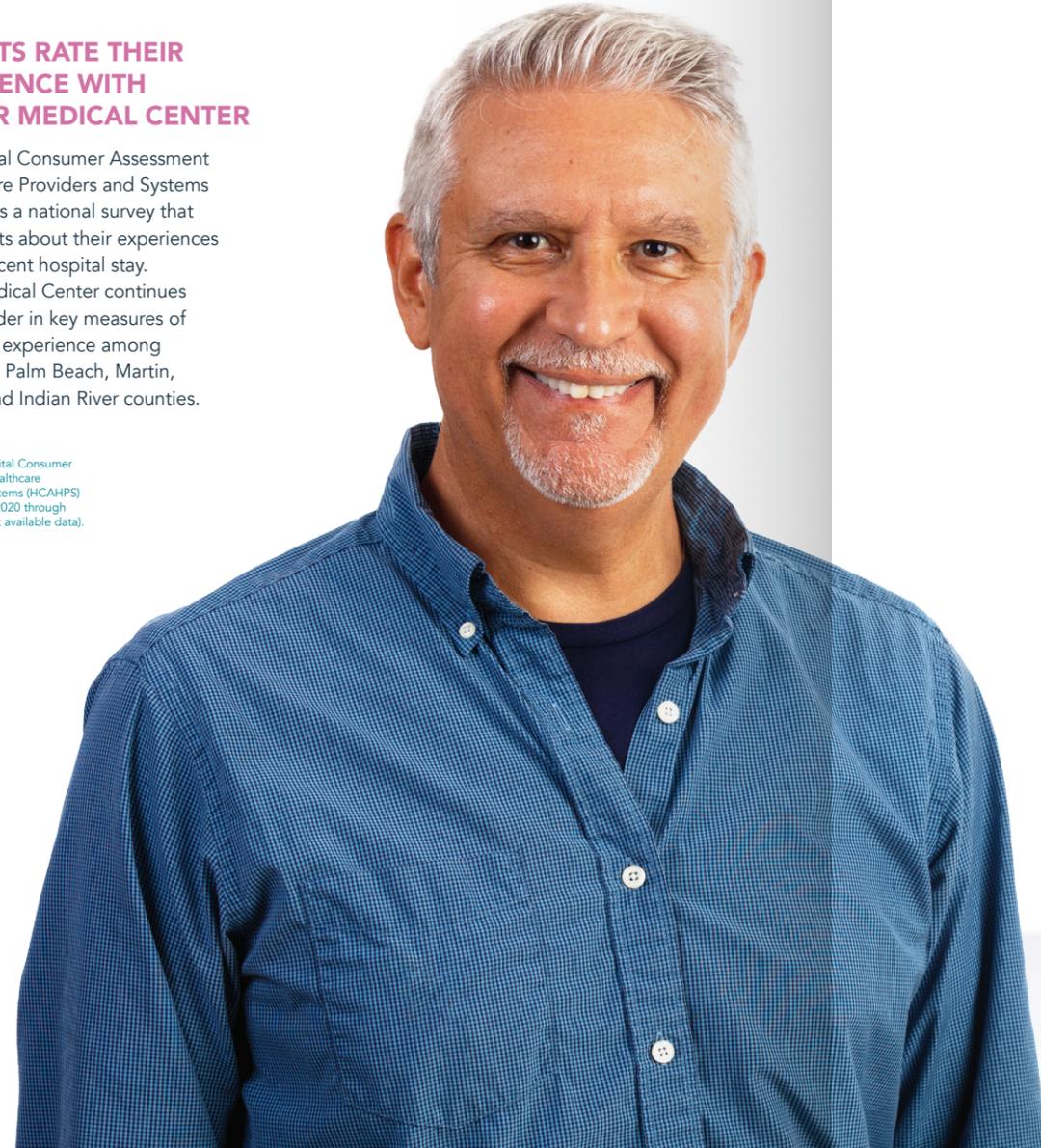


# PATIENT EXPERIENCE

## PATIENTS RATE THEIR EXPERIENCE WITH JUPITER MEDICAL CENTER

The Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) is a national survey that asks patients about their experiences during a recent hospital stay. Jupiter Medical Center continues to be a leader in key measures of the patient experience among hospitals in Palm Beach, Martin, St. Lucie and Indian River counties.

Source: The Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) data from 01/01/2020 through 12/31/2020 (latest available data).



## Patients Likely to Recommend





# CERTAINTY IN UNCERTAIN TIMES

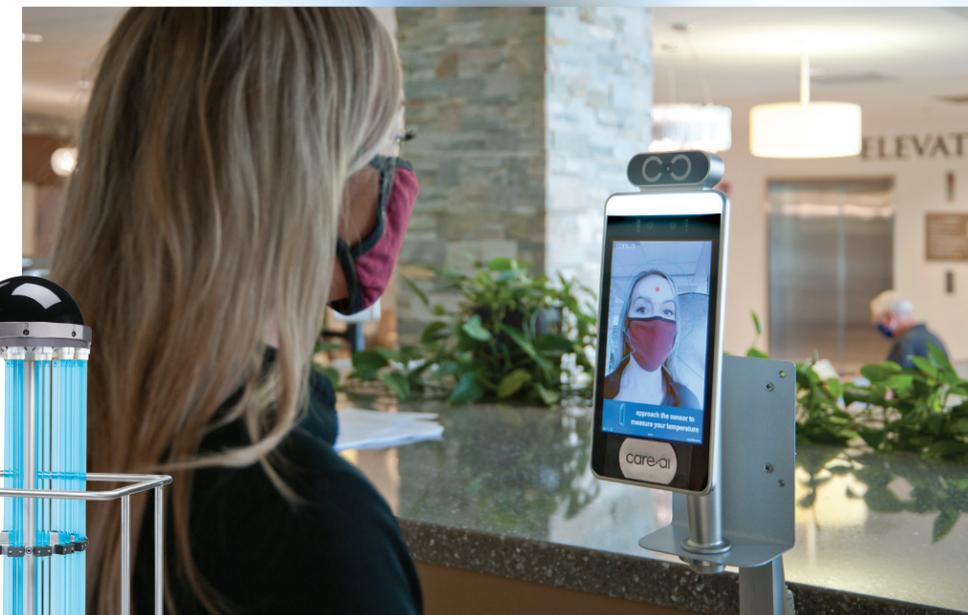
Jupiter Medical Center has always been a leader in the region and this year was no exception. In the face of a global pandemic that struck the country and our region with fear and concern for safety, Jupiter Medical Center was one of the first hospitals in the state of Florida to implement the Centers for Disease Control's guidelines for the diagnosis, screening and treatment of COVID-19 patients. The remarkable resilience demonstrated by the entire JMC team and medical staff has demonstrated that in times of uncertainty, this region can be certain about the commitment Jupiter Medical Center has to ensuring and preserving the health of the communities we serve.

## Preventing Exposure

Jupiter Medical Center is the only hospital in the region using Care.ai facial scanning systems to conduct thermal temperature screening at facility entry points. Sensors check the body temperature of anyone entering the hospital, including patients, vendors, physicians and all team members. JMC positioned the sensors at each entrance to identify anyone with a fever, accurately and with no contact between patients and staff.

## Ensuring Safety in the Hospital

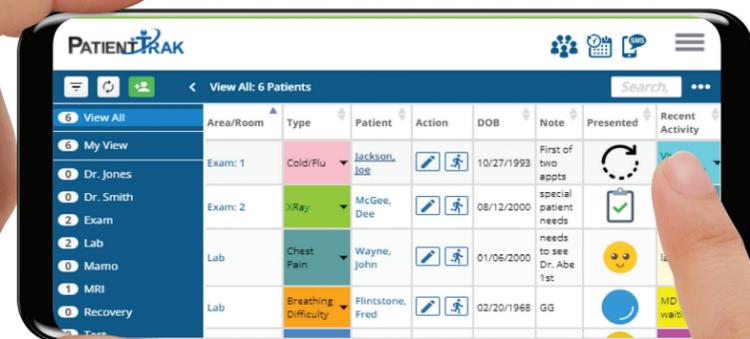
Jupiter Medical Center is the only medical center in Palm Beach County and the Treasure Coast to have fully deployed Tru-D SmartUVC ultraviolet disinfection robots, which use UVC light technology to eliminate viruses and other pathogens on surfaces. The robots disinfect patient and procedural rooms, augmenting the frequent and rigorous cleaning and disinfection protocols being performed by environmental service teams.



(Above) Care.ai facial scanning system  
(Left) True-D SmartUVC ultraviolet light disinfection robot

### Technology to Help Keep You Safe

Jupiter Medical Center also launched an easy-to-use mobile app, PatientTrak, to aid with social distancing in waiting rooms. The app allows patients to see real-time wait times, check-in and manage appointments from their mobile phone. Using PatientTrak, patients receive a text notification when their physician and clinicians are ready to see them for their appointment.



### Telehealth Consultations & Screenings

For those who need or prefer care from the comfort of home, Jupiter Medical Center offers a new “No Forms. No Wait.” telehealth experience. Instead of downloading an app, patients are able to call our Care Anywhere telehealth hotline to schedule a virtual appointment. When the provider is ready for the appointment, a link is sent to the patients’ mobile device and within seconds a web-based consultation takes place.

### Care Within Your Community

COVID-19 presented new challenges for all of us. Care Within Your Community brings the very best of Jupiter Medical Center into communities, so that members may receive the care they need without having to leave the neighborhood. Keeping residents safer by obtaining COVID-19 testing and should a resident need to escalate care due to a condition or symptom, our navigators can arrange a seamless transition to Jupiter Medical Center’s experts for more detailed evaluation and treatment.





# ADVANCING THE STANDARD OF CARE

Jupiter Medical Center focused on further developing capabilities and services in four medical specialties to meet the needs of our patient population and to continue making world-class care available right here in our community.

## HEART & VASCULAR

### Nationally-Renowned Cardiologist, Dr. Arthur Katz Joins JMC

Jupiter Medical Center was proud to add nationally renowned cardiologist, Dr. Arthur Katz, as medical director of cardiac surgery. He is highly regarded as the national leader in off-pump coronary artery bypass surgery. Dr. Katz joins a multidisciplinary team that includes some of the most experienced cardiologists and interventional cardiologists in the nation.

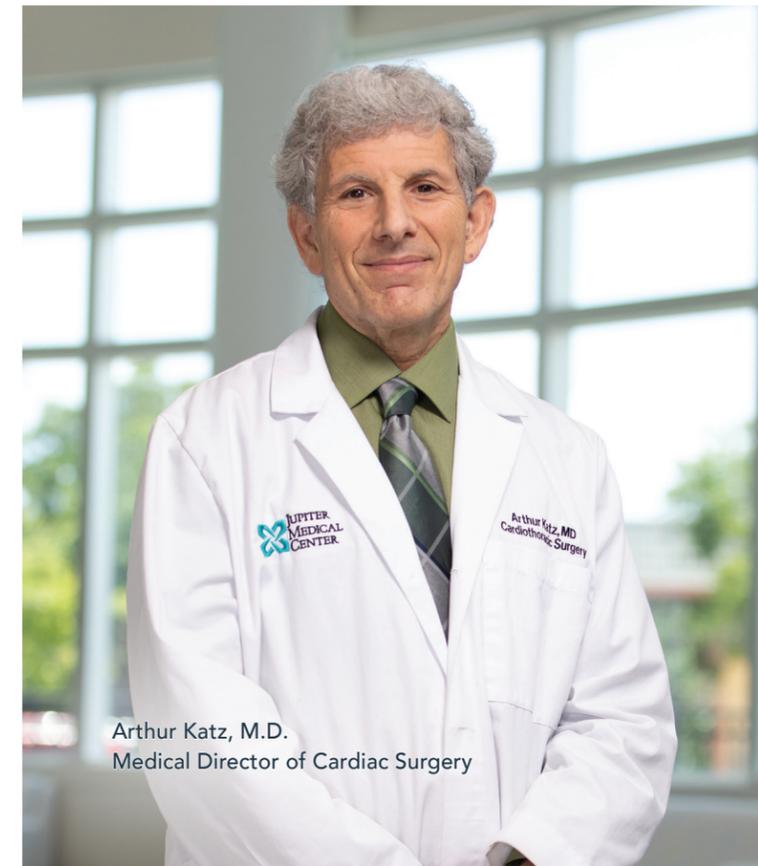
The Robson Heart & Vascular Institute at Jupiter Medical Center encompasses a full continuum of cardiac care: wellness and preventive cardiology, noninvasive diagnostic procedures, interventional cardiology, advanced electrophysiology for cardiac arrhythmias, open heart surgery and cardiac rehabilitation, right here in Palm Beach County.

Offering a comprehensive array of cardiac imaging and diagnostic services, as well as minimally invasive and open-heart procedures, Jupiter Medical Center's state-of-the-art facilities are equipped with the most advanced technology and advanced surgical facilities to treat a broad range of heart conditions.

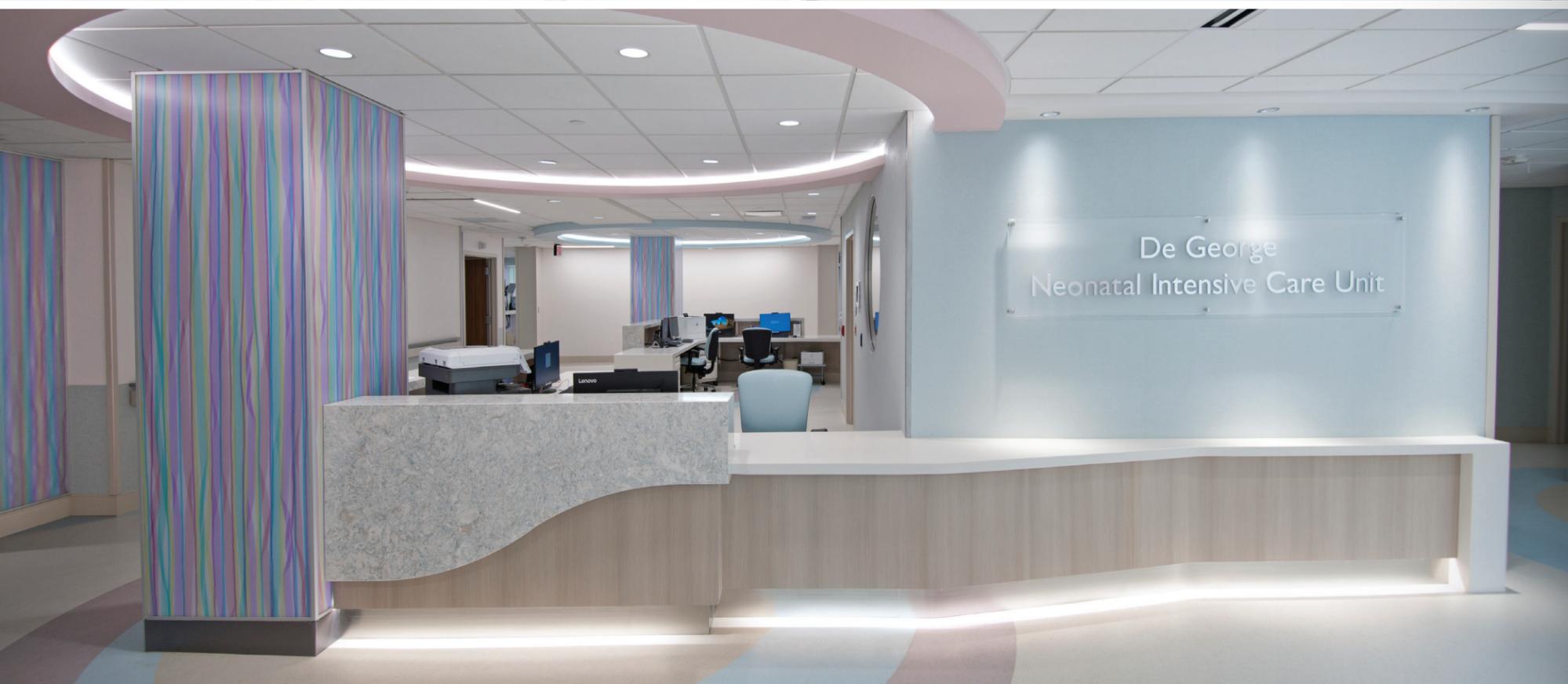
Our dedicated team of cardiologists and cardiac surgeons, assisted by our nurses and cardiac technologists, use the latest techniques and technological advances to deliver high success rates, low complication rates and the best patient outcomes.

### Enhanced, State-of-the-Art Facilities

Our state-of-the-art facilities include three cardiac catheterization labs with a dedicated electrophysiology lab, two cardiac surgery operating suites, an eight-bed cardiovascular intensive care unit and a dedicated acute recovery unit with specialized staff trained in providing care for preoperative and postoperative cardiac intervention patients.



Arthur Katz, M.D.  
Medical Director of Cardiac Surgery



## WOMEN & CHILDREN'S

### Level II De George Neonatal Intensive Care Unit (NICU)

Jupiter Medical Center's Level II De George Neonatal Intensive Care Unit (NICU) offers state-of-the-art equipment from top of the line incubators and beds, to monitoring equipment, and every little and big supply needed to take care of our special population and the very best team to provide exceptional care to our patients. They have cared for 182 babies since the unit opened in December of 2019. The NICU is equipped to care for babies born as early as 32 weeks with advanced monitoring and technology, a family lounge, treatment rooms, two private nesting rooms to foster bonding and an infant feeding preparation space.

### National Safe Sleep Initiative

Best practice and quality initiatives in the NICU include the National Safe Sleep initiative, exclusive human milk and a donor milk program for the sickest most vulnerable infants in our care, and family education initiatives including a pathway to home using bedside charts as a visual and tangible guideline for NICU parents.

### 'Best Place to Have a Baby'

In addition to a record setting number of births, 1,716, for 2020, Jupiter Medical Center's compassion and expert maternity care, provided in a cutting-edge facility with all of the comforts of home has been recognized by patients in the region. We've been voted the 'Best Place to Have a Baby' by The Palm Beach Post readers.





## ORTHOPEDICS

### Blue Distinction Center+

Jupiter Medical Center is recognized as one of the region's only Blue Distinction Center+ for knee and hip replacement, as well as spine surgery for demonstrating expertise in cervical and lumbar fusion, cervical laminectomy and lumbar laminectomy/discectomy procedures.

Blue Distinction Centers are nationally designated healthcare facilities that demonstrate a commitment to delivering high quality, patient safety and better health outcomes, based on objective measures that were developed with input from the medical community and leading accreditation and quality organizations. Blue Distinction Centers+ is an additional designation recognizing Jupiter Medical Center's performance on measures of extremely low complication rates, fewer hospital readmissions and cost effectiveness.



*Jupiter Medical Center is also certified by The Joint Commission for total joint replacement for hips, knees, shoulders and spine.*





Meyer Family Lobby,  
Anderson Family Cancer Institute

## THE ANDERSON FAMILY CANCER INSTITUTE

For more than 35 years, Jupiter Medical Center has provided a full continuum of advanced cancer care, including early detection, diagnostics, treatment, support services and a survivorship program. The opening of the new Anderson Family Cancer Institute, a 55,000 square foot, state-of-the-art comprehensive cancer treatment center, marks a new era of cancer care in Palm Beach County and South Florida by greatly expanding access to world-class cancer care, closer to home.

Using a multidisciplinary approach to cancer care, patients have access to some of the most renowned physician experts in the field and the most advanced technology in the region. Our experts treat all types of cancer, including complex and advanced stages, with specialty programs in breast, lung, gynecologic, gastrointestinal, pancreatic and liver cancers.

All these specialists converge to share ideas and knowledge offering each patient a personalized treatment plan, a vast array of support services and a patient navigation team. The Anderson Family Cancer Institute provides the feel of a community hospital backed by the expertise and technology rivaling that of any academic medical center.

The institute brings together multidisciplinary cancer experts, leading-edge technology and amenities uniquely designed for ensuring the highest levels of patient comfort and healing, all in one, integrated location. Offering multidisciplinary clinics allows patients to see multiple specialists and the support team in a single day at one location and receive a comprehensive treatment plan which would otherwise take several weeks.

The new center enables patients and their families to have one place where they can go for lab work, physician appointments, radiation therapy, chemotherapy and infusions and support services. Other services include:

- A healing garden where patients can spend time with family and friends
- A 45-seat auditorium for patient and physician educational events
- An outpatient pharmacy and lab for more convenient access and faster results
- A café with outdoor terrace seating
- A 2,000-gallon saltwater aquarium filled with coral and tropical fish to aid relaxation
- A patient/family resource center providing computers and educational information
- A boutique that provides services and products for patients during and after treatment (Opening Soon)



## TECHNOLOGY

Jupiter Medical Center has expanded its imaging, diagnostic and treatment capabilities to offer patients the most cutting-edge technologies available today.

### GE Discovery™ MI PET CT

Jupiter Medical Center has expanded its diagnostic imaging capabilities to offer remarkable PET CT technology that combines two distinct diagnostic images. The GE Discovery™ MI PET CT sets a new standard in diagnostic imaging for oncology and provides a clearer picture of the location and extent of cancer. Power and accuracy give the most information about the results of treatment planning, so oncologists know sooner if a particular course of treatment is working—and switch to a more effective treatment if needed.

### Varian TrueBeam™ Radiotherapy System

Jupiter Medical Center offers the most advanced radiation therapy with the TrueBeam™ radiotherapy system. Designed to target tumors with precision and power, TrueBeam™ combines sophisticated imaging, radiation delivery and motion management technology to treat even the most challenging cancers in numerous areas of the body, including the lung, liver, kidney, pancreas, abdomen, head and neck, spine, brain, prostate and breast. Stereotactic Body Radiotherapy (SBRT) with TrueBeam™, SBRT allows for the precise delivery of high-dose radiation, immediately after the tumor has been imaged.

Varian TrueBeam™ Radiotherapy System



### Intuitive Ion Robotic Bronchoscope

Jupiter Medical Center is the only hospital in the region to adopt the Intuitive Ion endoluminal system, a robotic-assisted platform for minimally invasive biopsy in the lung. Ion helps address a challenging aspect of lung biopsy by enabling physicians to obtain tissue samples from deep within the lung. This minimally invasive technology promises to help diagnose lung cancer earlier, thus improving survival rates.

### GE Healthcare SIGNA™ Architect 3T MRI

Jupiter Medical Center installed new scanning technology that combines the advancements in MRI with the sophisticated engineering of a 3.0T wide bore system. The SIGNA™ Architect 3T MRI, or 3 Tesla MRI, uses very powerful magnets to produce a 3-tesla magnetic field, which is twice as powerful as the fields used in conventional high-field MRI scanners, and as much as 15 times stronger than low-field or open MRI scanners. This results in a clearer and more complete image. This is another example of Jupiter Medical Center's commitment to providing patients with the latest in diagnostic imaging technology.

GE Healthcare SIGNA™ Architect 3T MRI

### Hologic Clarity HD with Genius™ 3D Mammography

The Margaret W. Niedland Breast Center was one of the first in the state to offer new Clarity HD high-resolution 3D imaging technology on the Genius™ 3D Mammography exam, providing radiologists with the fastest and highest resolution 3D images in the industry to help identify cancers early. This latest innovation is part of our steadfast commitment to superior breast cancer detection and improved breast health for all women.





# REFLECTION ON A YEAR

---

Amit Rastogi, MD, MHCM reflects on his first year as President & CEO of Jupiter Medical Center.

As I reflect upon the events of the past year, including a once in a lifetime pandemic, I can't help but be grateful for all that we have accomplished.

Having the good fortune to start my role prior to the pandemic (when social distancing was not required), we embarked upon a comprehensive strategic planning exercise, engaging community physicians, board members and JMC's senior leadership team. The data driven process resulted in a plan delineating four areas of focus to meet the needs of our community/region: cardiovascular, oncology, orthopedics and women & children's care. This in no way implies that the myriads of other specialties and services we provide are not important, simply that these four are our current areas of focus to meet community need. The commitment of the entire JMC team, the dedication of our medical staff and support from of our boards and community have allowed us to make great strides towards executing our plan.

We are the only hospital in Palm Beach County to have earned a Leapfrog "A" rating for our patient safety scores and have earned the highest CMS (Center for Medicare and Medicaid Services) star rating for healthcare quality in Palm Beach County. We are also the proud recipients of the "Best Hospital" award by the Palm Beach Post Best of Palm Beach County.

Central to these accolades is our incredible medical staff and JMC team members. The outstanding skills of our physicians and their dedication to clinical excellence

plays a key role in the recognition we receive. The commitment of our team members to patient centered care, regardless of their department in the medical center is inherent to our success and ingrained in our culture.

For the remainder of our lives, 2020 will inextricably be linked to the COVID-19 pandemic. While industries across the globe have been affected by the pandemic, healthcare has certainly been at the epicenter. The remarkable resilience demonstrated by the entire JMC team and our medical staff during the pandemic has been exemplary. Kaufman Hall, a prominent healthcare consulting firm has released data demonstrating that despite receiving federal aid, most hospitals across the nation will post negative margins in 2020 as a result of the pandemic. JMC's ability to remain profitable during a crisis of such magnitude is validation of our sustainability, fulfilling our desire to remain independent.

There is certainly much to be thankful for as FY20 comes to an end. We will continue to build upon the success of the focus areas mentioned earlier. Additionally, we will explore partnerships with large employers to become their provider of choice, we will strengthen relationships with community physicians, evaluate expansion in neurosciences, further expand access across the region and continue to add new services to meet the region's growing healthcare needs.

Looking forward to working together for continued success in FY21.



**THROUGH YOUR  
GENEROUS SUPPORT,  
JUPITER MEDICAL  
CENTER WILL BE ABLE TO  
PROVIDE INNOVATIVE,  
LIFE-GIVING CARE FOR  
GENERATIONS TO COME.  
THANK YOU FOR YOUR  
PHILANTHROPY.**

# GENEROSITY AND SUPPORT

In fiscal year 2020, despite a pandemic and uncertain times, generous philanthropic support continued to move the foundation closer toward its \$300 million campaign goal. The community's investment made it possible for Jupiter Medical Center to enhance treatments and technology, launch programs and open state-of-the-art facilities. To date, the foundation has raised over \$225 million, of which \$31.3 million was raised in 2020, and our shared vision of bringing world-class care close to home was expanded.

### CASH & PLEDGES

2020	2019	2018	2017	2016
<b>\$31M</b>	\$26M	\$42M	\$26M	\$42M

### ESTATE & PLANNED GIFTS

**\$15.2M** (From FY2016 through FY2020)

### The Anderson Family Cancer Institute

In March 2020, Jupiter Medical Center's campus witnessed a dramatic transformation with the opening of The Anderson Family Cancer Institute on the Crisp Cancer Campus. The Institute is the result of over \$42 million in philanthropic support and brings together highly specialized oncology surgeons, physicians, nurses, and specialists coupled with a multidisciplinary approach and leading-edge technology.

In addition, the Ella Milbank Foshay Cancer Center was extensively renovated and became the Foshay Radiation Oncology Center, housing the next generation of radiosurgery innovations including the CyberKnife M6® radiotherapy system, a non-surgical treatment for inoperable or complex tumors and the TrueBeam radiotherapy system. For certain women, Electron IntraOperative Radiation Therapy provides a single dose of radiation at the time of breast cancer surgery which can dramatically reduce the number of radiation treatments that would normally be needed.



Meyer Family Lobby, Anderson Family Cancer Institute

### The Next Generation of Diagnostic Imaging

Thanks to a generous gift from Barbara and Joe Charles, Jupiter Medical Center also became the first hospital in the state to produce motion-free images through the General Electric Discovery MI PET CT scanner, which combines positron emission tomography (PET) with computerized technology (CT) to detect small cancerous lesions while producing exceptional imagery and using less radioactive materials.



GE Discovery™ MI PET CT

### COVID-19 Relief Fund

In 2020, our community actively fought in the battle against COVID-19 by donating nearly \$2.5 million to Jupiter Medical Center Foundation's COVID-19 Relief Fund. This generous, unplanned philanthropy was used to support frontline workers, acquire PPE and additional equipment such as the Cepheid Molecular System for COVID-19 testing and two TruD Smart6 UVC robots for superior and safe disinfection. What's more, the COVID-19 Relief Fund helped Jupiter Medical Center continue to meet the healthcare needs of our patients and community, despite the long-term financial implications of the coronavirus and support team members who were furloughed during a time when hospitals were required to stop elective procedures.

### Advancing Cardiac Care Through Philanthropy

In addition to launching the cardiac surgery program, the Jac Satter Foundation made a generous gift providing the necessary funds to continue building the minimally invasive cardiac surgery program. Surgeons were able to begin performing atrial ablations to treat patients with irregular heart rhythms and in early 2021, electrophysiologists will offer the WATCHMAN™ Left Atrial Appendage Closure Device.





# FISCAL YEAR 2020 BY THE NUMBERS

## Consolidated Statement of Operations

September 30, 2020, 2019, 2018, 2017 (Dollars in Thousands)

	2020	2019	2018	2017
<b>REVENUES DERIVED FROM:</b>				
Patient Service Revenue	\$268,170	\$262,137	\$238,583	\$230,066
Unrestricted Contributions	10,234	6,779	8,842	4,952
Investment Activities	5,828	5,931	6,027	8,919
Other Operating Activities	23,109	7,440	8,266	9,132
<b>Total Unrestricted Revenue</b>	<b>307,341</b>	<b>282,287</b>	<b>261,718</b>	<b>253,069</b>

	2020	2019	2018	2017
<b>OPERATING EXPENSES:</b>				
Salaries, Wages & Benefits	\$137,577	\$127,835	\$112,386	\$111,012
Supplies & Services	134,028	127,173	115,134	110,554
Interest	3,296	3,090	2,308	2,301
Insurance	4,584	8,045	4,763	3,690
Depreciation & Amortization	22,287	18,962	15,910	15,587
<b>Total Expenses</b>	<b>301,772</b>	<b>285,105</b>	<b>250,501</b>	<b>243,144</b>
<b>Excess of Revenue Over Expenses</b>	<b>5,569</b>	<b>(2,818)</b>	<b>11,217</b>	<b>9,925</b>

**136**  
Average Daily Census

**1,820**  
Team Members

**588**  
Nurses

**605**  
Physicians

**600**  
Volunteers

**12,218**  
Hospital Admissions

**44,774**  
Patient Days

**7,704**  
Surgeries

**1,716**  
Births

**36,598**  
Emergency Department Visits

**3,851**  
Skilled Nursing and Rehab Center Days

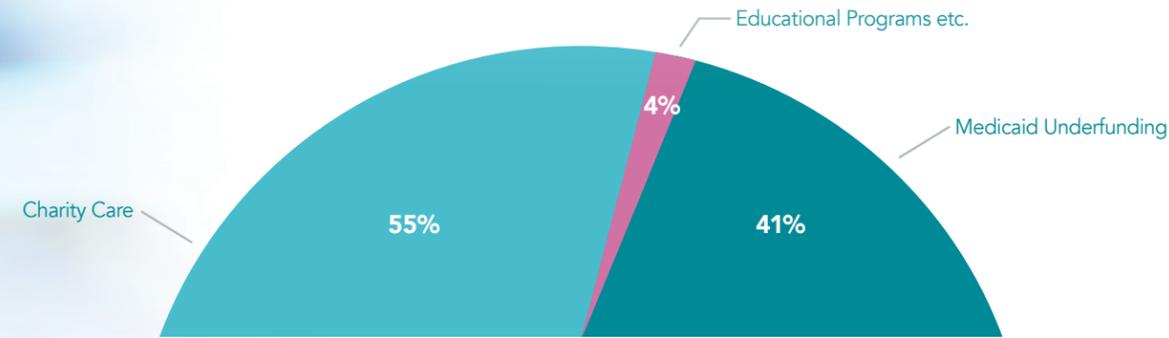
**164,095**  
Outpatient Visits

### Year In Numbers

	2020	2019	2018	2017
Average Daily Census	136	131	118	129
Team Members	1,820	1,780	1,689	1,650
Nurses	588	570	593	556
Physicians	605	663	650	637
Volunteers	600	640	640	640

**5,888**  
Jupiter Outpatient Surgery Center Patient Volume

# COMMUNITY BENEFIT & BUDGET

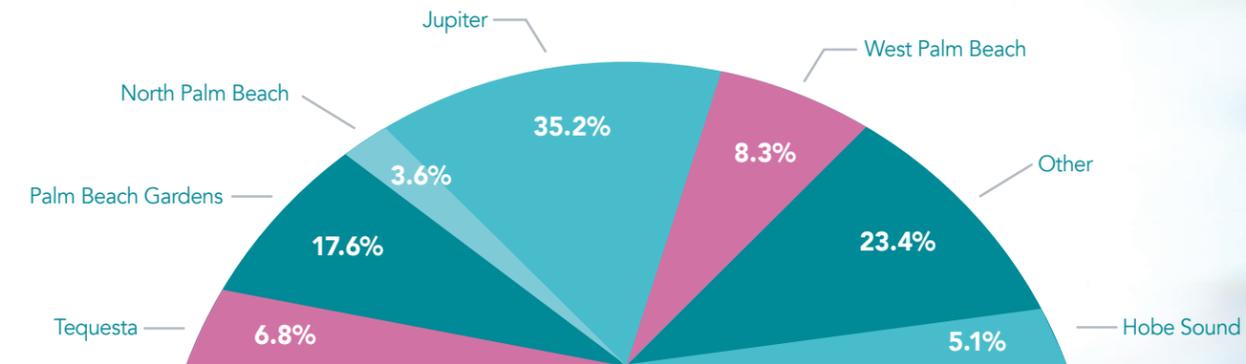


## Community Benefit By Category

	2020
Charity Care	55%
Medicaid Underfunding	41%
Educational Programs, Free Healthcare Screenings, Corporate Sponsorships & Donations	4%

## Community Benefit By Category

	2020	2019	2018	2017
Charity Care	\$8.7M	\$8.7M	\$7.4M	\$9.0M
Medicaid Underfunding	\$6.6M	\$5.7M	\$5.2M	\$5.0M
Educational Programs, Free Healthcare Screenings, Corporate Sponsorships & Donations	\$0.7M	\$0.7M	\$0.7M	\$0.4M
<b>Total Contributions</b>	<b>\$16.0M</b>	\$15.1M	\$13.3M	\$14.4M



## Hospital Inpatient Volume By Community

JUPITER	35.2%				
Palm Beach Gardens	17.6%	Tequesta	6.8%	North Palm Beach	3.6%
West Palm Beach	8.3%	Hobe Sound	5.1%	Other	23.4%

## Charitable Donations Received

