JMC Auxiliary Annual Report

October 2025 – September 2026

Treasurer's Report
David Goolgasian, Treasurer
The Treasurer's Report was presented at the Annual Meeting on October 6. The third installment of the Auxiliary's $1.5 million pledge for the Surgical Institute was paid in September 2026.

Greeter Desk Main Lobby
Mary Virkler, Chairperson
A total of 101 volunteers helped out at the Greeter Desk in the Main Lobby, including thirty-four Teenage Volunteers (TAVs) and two College Student Volunteers. At the beginning of December, meetings were held for all Greeters in preparation for the reopening of the Main Entrance. During the meeting, new patient and visitor workflow was reviewed and information about the new Donahue Patient Care Tower was provided. When the Main Entrance reopened on December 18, Volunteer Greeters were assigned to both lobbies. Currently, the Main Lobby is staffed Monday - Saturday, 8am - 6pm and Sunday 8am – 4pm The Outpatient Lobby is staffed Monday – Friday , 5:30am - 6pm, Saturdays and Sundays, 8am - 4pm. Primary responsibilities include greeting patients and visitors as they enter the lobby. Directing/escorting patients and visitors to their destinations within the hospital. Patients presenting to the lobby looking for the ER are escorted to the Registration Desk in the Emergency Department for check in. Volunteers provide wheelchair assistance as needed.

Escort Desk
Pete Bellis, Chairperson
A total sixty volunteers, including thirty-two TAVs, helped out at the Escort Desk this year. Volunteers assist with discharges from PACU, GI Lab and other outpatient areas as well as discharges from Obstetrics. Patients are transported in a wheelchair to the lobby and the volunteer waits for patient's ride to arrive. In addition, volunteers deliver flowers and other gifts to patient rooms that are dropped off by local florists or purchased in the Gift Shop. Volunteers provide casual conversation during patient's discharge and often hear about the patient's positive experience while in the hospital.
Due to an increase in the number of Teenage Volunteers, we were able to extend the hours from 4 to 6pm, Monday through Friday. On weekends, the desk is covered from 10am to 4pm.

Gift Shop
Joan Dalie, Chairperson
A total of twenty-six volunteers were assigned to the Gift Shop. Volunteer Cashiers assist customers with merchandise selection, gift wrap, operate cash register to process payments (cash, credit or payroll deduction) and process telephone orders. Volunteers restock merchandise as directed by the Manager and perform general organizing and straightening to keep the shop appealing. Once trained, volunteers create floral arrangements as directed by the Manager.

The Gift Shop continues to add baby gift baskets to their regular inventory as well as baby balloon bundles consisting of a stuffed animal with balloon bouquet attached. The shop has also added more clothing options for babies and women. A lot of new an unique items have also been added to the Shop's inventory and have been happily received by team members and visitors.

Marketing purchased eight gift baskets from the Gift Shop which were raffled off at the annual Spring Fling Women's Health Luncheon. The Auxiliary raffled off a gift basket during

Participated in Vendor Day at Devonshire in December 2025. This event contributes considerably to net sales and provides a fun shopping experience for the residents.

Thrift Shop
Mary Legan, Chairperson
A total of eighty volunteers were assigned to the Thrift Shop. Thrift Shop volunteers assist with the following tasks: accepting donations; sorting and pricing or tagging donations; testing, repairing and cleaning electronics; displaying merchandise; assisting customers, helping out at the register (cashiering or bagging), purging items as needed and straightening up in all areas of the shop. Periodically, with Manager's guidance, displays are moved to a different location to change their appeal or to provide for better traffic flow in popular areas. Dining table settings are changed almost daily. Volunteers and team members work together to create an inviting shopping experience for the customers.

Purchased an A-frame sign for the donation drop off area in the back parking lot to communicate important information to donors and to thank them for their support. Replaced one of the six AC units. Purchased four new shopping carts. In December, the Thrift Shop participated in the annual Toys for Tots drive. The fifth annual Donation Drive at Devonshire in Palm Beach Gardens took place on September 10. On the same day, the Thrift Shop participated in the Perks at Work Fair in the Raso Education Center; five $25 gift certificates to the Thrift Shop/Gift Shop were raffled off. On Saturday, September 19, a fundraising event was held at the Shop. Ten percent of the sales for that day were donated to the ACE Event Fund. Continue to donate sheets and blankets to an animal rescue facility. Increased prices of various groups of clothing by 25 to 30%. Top sellers: housewares (#1), clothing (#2) and boutique clothing (#3). Thrift Shop Net Revenue was up 7.4% compared to previous year.

Emergency Room
Lindley Graves, Chairperson
A total of thirty-three volunteers were assigned to the Emergency Room this year, including nineteen Student Volunteers, some of whom were only available during summer break. Volunteers are the liaison between the patients and the nursing/medical staff. Volunteer responsibilities include rounding on patients to make sure patient is comfortable; providing warm blankets and snacks, water or coffee to visitors; cleaning and disinfecting stretchers, equipment and surfaces in patient rooms, replenishing linens and non-medical supplies, replenishing blanket warmers and rounding in the waiting room.

As of 7/31/2026, the 12-month rolling average of volume was 4,108 compared to 4,018 previous year. The 12-month rolling average of admissions was 1,386 compared to 1,334 previous year.

GI Lab
Linda Simmons, Chairperson
A total of twenty-six volunteers helped out in the GI Lab this year, including twelve Student Volunteers. The primary responsibilities of the volunteers in the GI Lab are escorting patients and their family members from the waiting area to the GI Lab as well as discharging patients. Volunteers assist with room readiness and replenishing supplies. All volunteer duties are under guidance from GI Lab team members to provide patients comfort, re-assurance, respect and HIPAA compliance.

A total of eleven volunteers manned the volunteer desk in the GI waiting area this year which is dedicated solely for GI endoscopy and bronchoscopy patients and their family. However, due to low patient volume, the desk is currently only covered in the morning except for one afternoon.

PACU

Patti McVay, Chairperson

A total of twenty-seven volunteers were assigned to PACU this year including 22 student volunteers. Volunteer duties include discharging patients, assisting with room readiness, cleaning and disinfecting beds, assisting nurses, emptying soiled linen hampers, filling blanket warmers and interacting with patients and getting their belongings. All volunteers are cross-trained in Pre-Op as well as PACU.

Due to frequent traffic congestion at the outpatient entrance, family members are encouraged to pick up discharged patients from covered parking.

Pre-Op

Roxanne Sterling, Chairperson

A total of fifty-one volunteers were assigned to Pre-Op this year including thirty-two student volunteers. Volunteer duties include escorting patients from waiting room to Pre-Op and providing initial instruction, escorting family members to patient's room as requested by nurse, assisting with room readiness: cleaning and disinfecting patients' rooms, stretchers/chairs, equipment and other surfaces in patients' rooms, and replenishing supplies. Volunteers assigned to Pre-Op assist in PACU II as needed, including discharging patients.

Prior to the opening of the Donahue Patient Care Tower, Pre-Op volunteers assisted in Surgical Hold area which was used for inpatients due to high census.

Pastoral Care

Janet Messersmith, Chairperson

Pastoral Care Volunteers visit patients who have been identified by faith as directed by Reverend Sonna Schambach. Volunteers provide a listening ear to patients and family members, offer spiritual and emotional support respecting each patient's individual faith, beliefs, culture, or preference for no religious discussion and offer prayer when requested. Volunteers identify and communicate to Reverend Schambach patients or families who may benefit from further visits.

JMC has had an increased presence of Faith Specific Volunteers that include Catholic Eucharistic Ministers, Jehovah's Witnesses Ministers and Jewish Rabbis and Jewish Visitation Ministers.

With the opening of the new Donahue Patient Care Tower, Pastoral Care has increased the need for additional Pastoral Care and Faith-Specific ministers. Pastoral Care now has two Catholic Eucharistic Ministers serving each day and added additional Jewish and Jehovah's Witnesses Ministers to the team.

Pastoral Care Volunteers assist Reverend Schambach as she continues to brighten up the holidays for all team members and some visitors with games, prizes and candy along with her many decorations for different faiths.

Surgical Lounge
Connie Kist and Maggie Hart, Chairpersons
A total of twenty-five volunteers, including subs and seasonal volunteers, helped out in the Surgical Lounge. This year, we added a total of three volunteers including two new volunteers and one volunteer transferred from another area. The volunteers greet patients and direct them to a Patient Registrar; they register family/friends of surgery patients and act as the liaison between the family and doctors/nurses in Pre-Op, OR and PACU.

The desk continues to be covered from 6 am to 7 pm, Monday thru Friday (four shifts per day). Average number of surgeries increased to over 60 per day.

Anderson Family Cancer Institute
Annette Hearl-Thomas, Chairperson
A total of twenty-three volunteers helped out in the Chemotherapy & Infusion Center at the Anderson Family Cancer Institute (AFCI), including four College Student Volunteers. The volunteers provide comfort to patients and assistance to team members. They offer warm blankets, pillows, snacks, beverages and sandwiches to patients. Respond to patients' calls at nurses' stations. Clean and disinfect patient rooms and kitchen areas. Stock kitchen cabinets and refrigerators. Keep blanket warmers stocked. Volunteers are no longer requested to deliver specimens to the Lab or to replenish drawers in patients' rooms.

In addition, two volunteers assisted in the Physician Practices; one assists with clerical duties and one assists in waiting room.

Pet Therapy
Susan Goldsmith, Chairperson
This is the second year Pet Therapy is represented on the Auxiliary Board. The purpose of the Pet Therapy program is to provide comfort to the patients, team members, visitors or anyone else who would like to experience the unconditional love the therapy dogs have to offer.

There's a total of 23 Therapy Dog teams; seven of the teams are away for the summer. This year, we added six new teams. Combined, the teams have made 368 visits (increase of 22% compared to last year). There are 15 different breeds or Rescue dogs in the program.

Bylaws Committee
Marilyn Lawrence, Chairperson
This year, the Bylaws Committee morphed into the Auxiliary History committee. Two of the regular committee members researched and wrote a first draft of our 50th Anniversary booklet, which was then revised and edited by additional one-time member. The committee produced our 50th Anniversary booklet in time for the celebration of the Auxiliary 50th anniversary on June 29, 2026.

The committee did not consider or recommend any changes to the Bylaws this year.

Financial Review Committee
David Goolgasian, Chairperson
The Financial Review Committee has met quarterly during the year to review the Treasurer's Reports, financial information and investment performance of the Auxiliary. Also reviewed are budget reports and

expenditures relative to the three operating units mostly of which were non-recurring items. Members discuss issues and as appropriate make recommendations and provide feedback which may be passed along to the Auxiliary Executive Board.

During the past year, the committee was informed of the management changes at the Gift Shop. Other items reviewed was the necessity of replacing one of the AC units at the Thrift Shop and replacing the Thrift Shop van. Each of these decisions impacted the Auxiliary finances and was endorsed by the committee.

Hospitality Committee
Marsha Young, Chairperson
During the past year, the Committee consisting of Karen Koski, Dottie Reed and Marsha Young, has successfully planned and executed four luncheons and one reception. The Annual Meeting and Installation of Officers Luncheon (10-7-2025), the Holiday Luncheon (12-11-2025), and the Volunteer Appreciation Luncheon (4-17-2026) were all held at Admiral's Cove Country Club. The Holiday Luncheon included entertainment by the Jupiter High School Chorus. The Works of Love Recognition Luncheon (3-25-2026) and the Teenage Volunteer Scholarship Reception (4-29-2026) were held in the Raso Education Center.

Nominating Committee
Edie Wolf, Chairperson
A total of five volunteers served on the Nominating Committee. The primary responsibility was to recruit Auxiliary members to fill three open positions on the Executive Board for the 2026-2027 year: President, Executive Vice President and Vice President. The committee also recruited two new members for the Nominating Committee to replace the members who's term ended. The slate was presented at the July Board Meeting and approved.

TAV Scholarship Committee
Martha Garnett, Chairperson
A total of three volunteers served on the Scholarship Committee. The committee's responsibilities are to prepare letters and scholarship applications for graduating high school Seniors, review applications and interview applicants. The committee uses a score sheet during the interview process.

This year, applications were mailed to twelve active Teenage Volunteers who were scheduled to graduate from high school and had contributed at least 100 volunteer hours. The committee interviewed six applicants and five of them were awarded a $3,500 scholarship each. One recipient was selected to receive an additional $1,000 scholarship from the Julius Mehrberg Endowment Fund.

In the Fall of 2025, applications were mailed to nine active College Student Volunteers who had contributed at least 100 hours. None of them applied for the $1,000 scholarship from the Colonel Robert N. Bogard and Phyllis F. Bogard Scholarship Endowment. This Fall, applications were mailed to ten active College Student Volunteers in September. Application deadline is October 30, 2026.