



# THE TRANSFORMATION OF HEALTH CARE

2022 ANNUAL REPORT



# Johnny and Terry Gray Surgical Institute







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# INNOVATION AND EXPANSION



As we reflect on a year of tremendous achievement for Jupiter Medical Center, we are invigorated by what is yet to come. In 2022, Jupiter Medical Center amplified its unparalleled commitment to quality, safety, and patient experience, as we positioned the hospital for historical growth. Our continued success is a testament to our exceptional clinicians, dedicated support team, and faithful community partners and donors who demonstrate a passion for our mission. Over the past year, our Board of Trustees' vision to further establish Jupiter Medical

Center as the leading health care organization, the employer of choice and preferred partner of physicians has led us to impressive new heights.

We remain proud to serve our region as its only independent, not-for-profit hospital offering access to world-class health care, with specialty centers of excellence in cancer, cardiovascular, orthopedics, women and children's services and neurosciences. We are thrilled to build on this solid foundation with plans for expanding and increasing access to state-of-the-art health care throughout our region.

Patient experience and quality outcomes remain at the core of our mission and inspire confidence in the patients and families who entrust us with their care. We were honored to be named the only 'Best Hospital' in the region by Money magazine. Jupiter Medical Center was named a National Center of Excellence by the National Pancreas Foundation, and U.S. News & World Report designated us a "High Performing Hospital" for Lung Cancer Surgery, Colon Cancer Surgery, Stroke, Kidney Failure and COPD. Thank you to our esteemed physicians for their dedication to clinical excellence.

Our commitment to our mission, vision and values is championed organization wide. With our Board of Trustees, medical staff, generous donors and incomparable caregivers, we remain resolute in our commitment to deliver exceptional care close to home. And we've only just begun.

Martin A. Dytrych, CPA,  
Chairman, Board of Trustees

Amit Rastogi, MD, MHCM,  
President & CEO

# LEADERSHIP TEAM



## ◀ BOARD OF TRUSTEES

### FRONT ROW LEFT TO RIGHT:

Michael Leighton, MD; Lee Fox, MD, Chief of Staff; Robert J. Stilley, Vice Chairman; Martin A. Dytrych, CPA, Chairman; John Seifert; Jack Waterman, DO; Philippe Jeck, Esq.

### SECOND ROW LEFT TO RIGHT:

Henri J. DesPlaines, CPA; Peter Lund, Chairman, Foundation; Rosanne M. Duane, Esq.; Thomas Rowe, MD; Harvey Golub; Mark L. Corry, MD

### NOT PICTURED

Left: Michele D. Deverich  
Board of Trustees

Right: Anthony P. Shaya, MD  
Board of Trustees



## EXECUTIVE TEAM ▶

### FRONT ROW LEFT TO RIGHT:

Traci Simonsen, Interim Chief Philanthropy Officer; Pamela Canter, RN, BSN, Vice President, Chief Nursing Officer; Amit Rastogi, MD, MHCM, President and Chief Executive Officer; Patti Patrick, Vice President, Chief Growth and Marketing Officer; Steven Seeley, Senior Vice President, Chief Operating Officer

### NOT PICTURED



Kristina Gostic  
Vice President, Ambulatory Care

### SECOND ROW LEFT TO RIGHT:

Kevin Olson, Vice President, Chief Information Officer; Julia Click, Vice President, Chief Human Resources Officer; Dale Hocking, CPA, Vice President, Chief Financial Officer; Rogerio C. Lilenbaum, MD, Senior Vice President, Chief Physician Executive





# QUALITY

At Jupiter Medical Center, we take pride in our unparalleled commitment to quality, safety, and providing an exceptional patient experience — a standard we pledge to maintain as we prepare for transformational expansion.

Patients throughout Palm Beach County and the Treasure Coast count on Jupiter Medical Center to remain the community's leading independent, not-for-profit hospital. We are honored to receive recognitions of their trust in addition to numerous national awards and accreditations.

## PALM BEACH COUNTY COMMUNITY CHOICE

Readers of the Palm Beach Post again selected Jupiter Medical Center as their Best Hospital, Best Emergency Room, Best Heart Center and Best Place to Have a Baby in 2022. That was a sweep of all four categories specific to medical centers in the annual Palm Beach Post Best of Palm Beach County Community Choice Awards.



## U.S. NEWS & WORLD REPORT

U.S. News & World Report named Jupiter Medical Center a 2022-2023 High Performing Hospital for Stroke, Colon Cancer Surgery, Lung Cancer Surgery, Kidney Failure and COPD. This is the highest award a hospital can earn for U.S. News' Best Hospitals Procedures & Conditions ratings.

The award methodology is based entirely on objective measures of quality such as survival rates, patient experience and how successfully each hospital helps patients return home.



## MONEY MAGAZINE

Money Magazine named Jupiter Medical Center to its first-ever "Best Hospitals in America" list, produced in partnership with The Leapfrog Group, a nationally respected nonprofit health care watchdog organization.



Only 148 hospitals nationwide made the list, and Jupiter Medical Center was the only hospital in Palm Beach County and the Treasure Coast to receive the recognition.



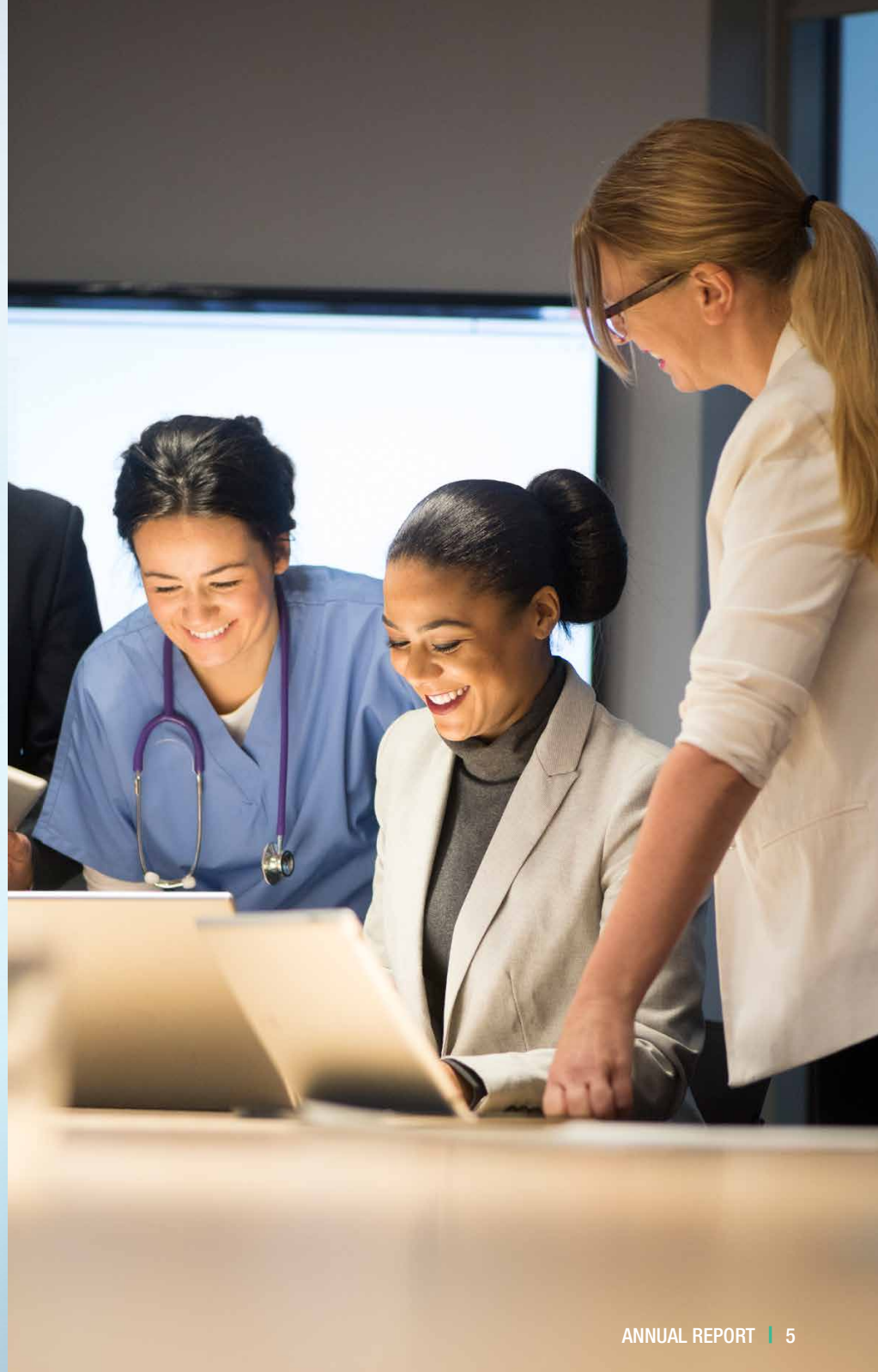
## ACCREDITATION:

### THE FOUNDATION FOR EXCELLENCE

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Jupiter Medical Center has earned numerous accreditations that reflect our commitment to exceeding the highest performance standards in health care.

- Accreditation Council for Continuing Medical Education: Accredited CME Provider
- American College of Radiology: Designated Lung Cancer Screening Center
- American College of Radiology: Imaging services certification in all imaging modalities (MRI, PET, CT, Nuclear Medicine, Ultrasound, Mammography and Breast MRI) as well as a Breast Imaging Center of Excellence and Diagnostic Imaging Center of Excellence
- American College of Radiology: Radiation Oncology Department
- Blue Distinction Center+ for Knee, Hip Replacements and Spine Surgery
- The College of American Pathologists - Laboratory Services / Respiratory Services
- Commission on Cancer: Among only 30 percent of cancer programs in the nation accredited by this prestigious organization
- Joint Commission Accreditation: Antibiotic Stewardship Commendation
- Joint Commission Accreditation: Chest Pain Center
- Joint Commission Accreditation: Thrombectomy-Capable Stroke Center
- Joint Commission Accreditation: Total Joint Replacement for Hips, Knees and Shoulders and for Spine Surgery
- National Accreditation Program for Breast Centers: The first hospital in Palm Beach and Martin counties to achieve this accreditation
- National Safe Sleep Hospital Certification
- Urgent Care Association: Urgent Care and Occupational Medicine
- Urgent Care Association: Antibiotic Stewardship Accreditation
- NICHE member – Nurses Improving Care for Healthsystem Elders
- National Pancreas Foundation Center of Excellence Designation



# CAMPUS EXPANSION

Jupiter Medical Center's comprehensive expansion is taking shape on our campus and beyond, transforming the delivery of innovative, specialized and compassionate health care to patients and their families throughout the region for generations to come.

## JOHNNY AND TERRY GRAY SURGICAL INSTITUTE

In April 2022, we broke ground on our highly anticipated Surgical Institute. With construction underway, Jupiter-based philanthropists Johnny and Terry Gray made a transformative \$25 million donation towards the project. Now named the Johnny and Terry Gray Surgical Institute in honor of their generous gift, the 90,000 square-foot, state-of-the-art facility is set to open later this year. Featuring the latest in hybrid technology, the Surgical Institute will expand access to advanced operative care.

The facility's "smart" operating rooms will accommodate complex surgeries, while the hybrid suites offer surgeons the ability to transition from a minimally invasive surgery to an open procedure, enhancing the patient experience and improving outcomes. The "operating rooms of the future" will use state-of-the-art equipment that is digitally integrated. The surgical team will be able to access and transmit a patient's images from the operating room to additional specialists for real-time consultation, resulting in a multi-disciplinary, comprehensive approach to care.

The Institute will provide a spacious reception area for loved ones along with private consultation rooms to meet the surgeon before or after a procedure. Recognizing the importance of real-time communication, leading-edge technology will be integrated into the Institute's design, providing seamless updates from the care team to a patient's family.

## PETROCELLI EMERGENCY CENTER

The Emergency Department often serves as the "front door" of the hospital for those seeking medical attention. Jupiter Medical Center recently unveiled its newly expanded and modernized emergency facility, The Petrocelli Emergency Center. Thanks to a generous gift from the Attilio and Beverly Petrocelli Foundation, the emergency department's capacity will be increased by 30%, meeting the health care needs of even more members of our community.

The renovation will include advanced clinical equipment, spacious patient and triage areas, and expansive waiting areas for loved ones. The center will also provide our community with innovative technology, including a dedicated CT scanner with True Fidelity technology that utilizes Artificial Intelligence to perform deep learning image reconstruction. The expanded space, innovative processes and cutting-edge technology will improve quality outcomes, decrease wait times and enhance the experience for our patients and their families.

**Remaining at the forefront of innovation while shaping the future of health care is at the core of our mission. And, we're just getting started.**







# NEW PARTNERSHIP WITH UF LAUNCHES ERA OF INNOVATION

In 2022, we shared the exciting news of Jupiter Medical Center's new partnership with UF Health, the University of Florida's premier academic health system. Our pivotal alliance will shape the future of health care innovation in our region, and expand access to care where patients need it, close to home.

The partnership between Jupiter Medical Center and UF Health aligns two premier institutions known for their commitment to quality and leading-edge medicine. Together, we will expand access to health care, collaborate on research and clinical trials, and bring the very best in academic medicine to our community.

## OUR DYNAMIC ALLIANCE WILL:

### Expand Access to Health Care

The Jupiter Medical Center | UF Health Neighborhood Hospital at the Health Park at Avenir will provide access to health care services where people need it, close to home. The Neighborhood Hospital is planned for a 2024 opening and will serve a rapidly growing region of our community. Jupiter Medical Center and UF Health will develop additional clinical facilities, programs and services designed to support the complex health care needs of our entire region.

### Provide Access to Research and Clinical Trials

Through our unique collaboration with UF Health, members of our community will gain access to national clinical trials. We anticipate offering the first of these trials early this year. The clinical trials will address individual needs and also offer insight into overall community health and wellbeing. Through this dynamic partnership, translational research will yield new discoveries and lead to the latest treatments

to best serve our patient's needs, bringing the benefits of research directly to the bedside.

### Deliver The Best in Academic Medicine

Jupiter Medical Center and UF Health have a shared vision for advancement that encompasses the latest breakthroughs in medical technology, artificial intelligence and data science to bring the highest-quality care to each and every patient. Together, Jupiter Medical Center physicians will join forces with UF Health on conferences and research with some of the most respected physicians in academic medicine. Additionally, we are exploring ways to collaborate on training nurses and doctors of the future.

**Palm Beach County is experiencing exponential population growth, and with that comes the need for cutting-edge solutions. This transformative collaboration will advance our shared missions of expanding access to the very best of academic and community medicine.**







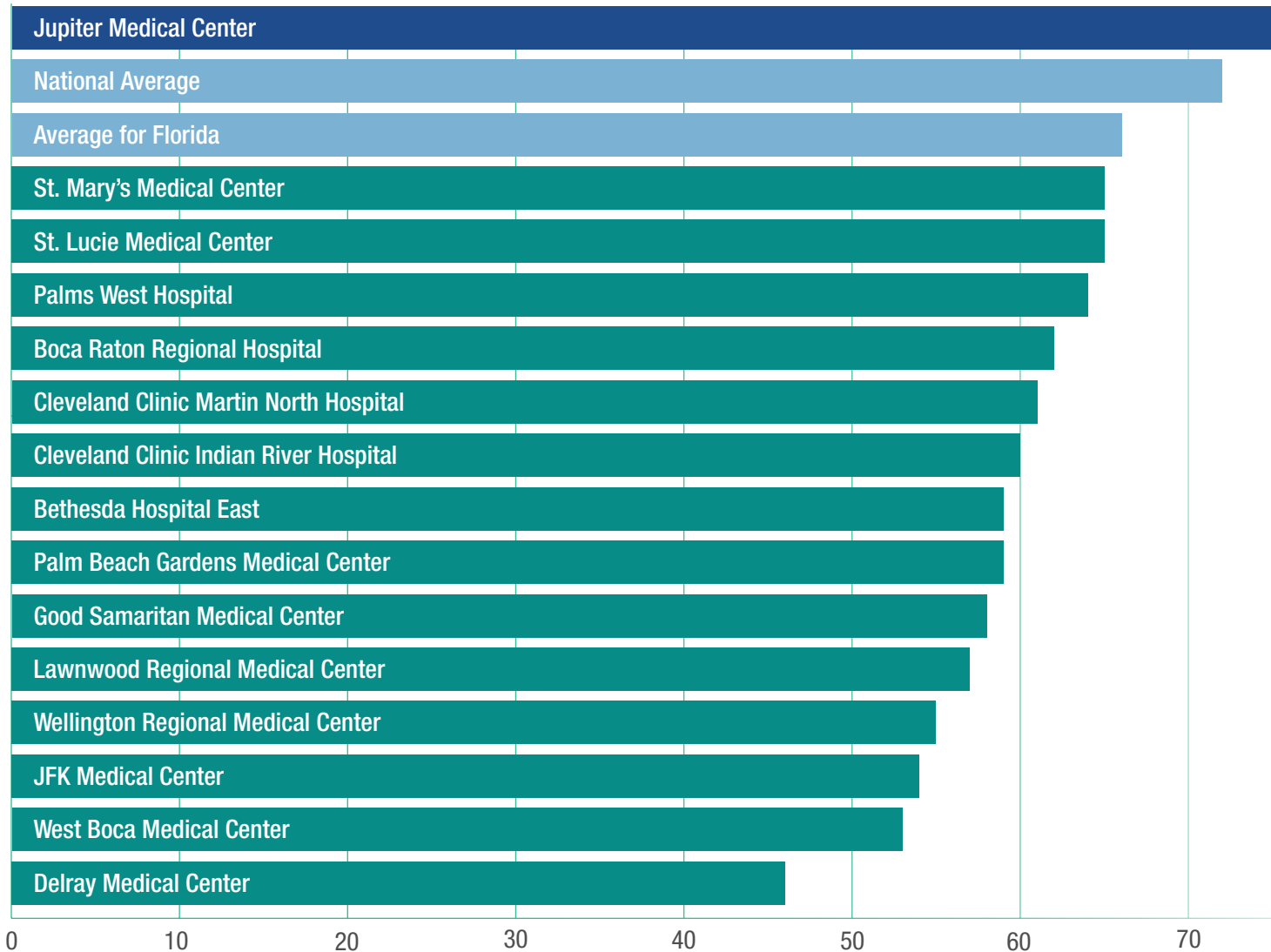
“The Jupiter Medical Center and UF Health partnership echoes what is in our DNA: quality, patient experience, discovery, innovation and talent recruitment. The partnership opens limitless possibilities for Jupiter Medical Center to grow and expand, providing leading-edge care to more of our community.”

— Rogerio C. Lilenbaum, MD,  
Senior Vice President and  
Chief Physician Executive

# PATIENTS RATE THEIR EXPERIENCE

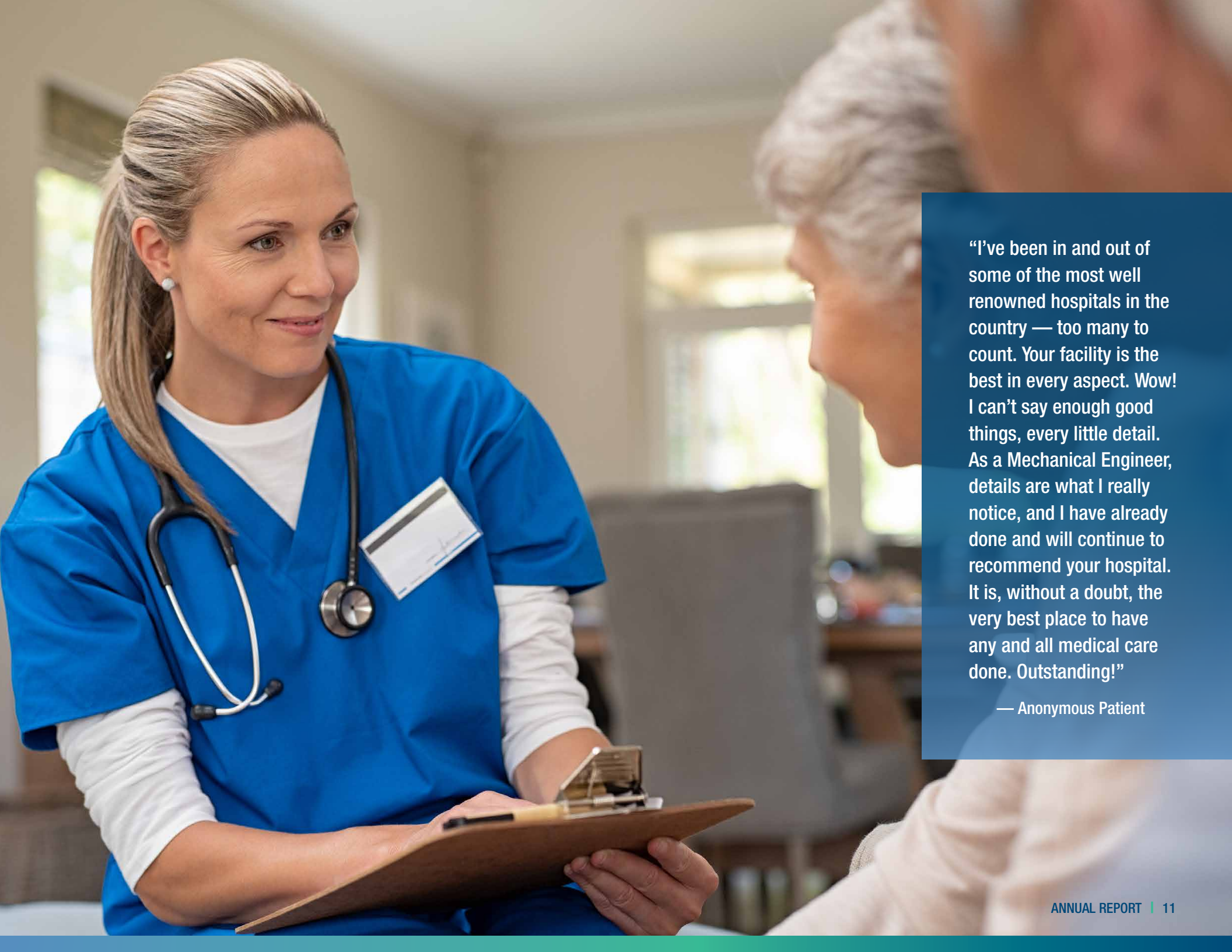
## WITH JUPITER MEDICAL CENTER

### OVERALL PATIENT EXPERIENCE RATING



The Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) surveys patients on their experience at Jupiter Medical Center and all hospitals across the nation. Jupiter Medical Center continues to lead in patient experience among hospitals in Palm Beach County and the Treasure Coast. The information is shared publicly on [www.hospitalcompare.hhs.gov](http://www.hospitalcompare.hhs.gov), and we are pleased to share highlights here.





“I’ve been in and out of some of the most well renowned hospitals in the country — too many to count. Your facility is the best in every aspect. Wow! I can’t say enough good things, every little detail. As a Mechanical Engineer, details are what I really notice, and I have already done and will continue to recommend your hospital. It is, without a doubt, the very best place to have any and all medical care done. Outstanding!”

— Anonymous Patient

# ONCOLOGY

The Anderson Family Cancer Institute continues to focus on adding expertise to our multidisciplinary team of specialists, expanding programs and services, and transforming the way cancer care is delivered to our community.

## NEXT DAY ONCOLOGIST APPOINTMENTS

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At Jupiter Medical Center, we believe no one should wait for cancer care. Our new Next Day Oncologist Appointments provide newly-diagnosed patients access to leading cancer specialists. Patients can call the Institute for a next-day appointment with a cancer specialist, empowering them and their families to jump start their journey to beat cancer. A specially designated oncology nurse navigator provides individualized assistant to patients, families, and caregivers, serving as advocate, educator, and counselor, supporting seamless care and logistics throughout the treatment journey.

## QUALITY

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This year our Gastrointestinal Oncology Program was recognized by the National Pancreas Foundation (NPF) as a Center of Excellence for Pancreas Cancer. This designation demonstrates our commitment to providing high-quality, multidisciplinary pancreatic cancer care and treatment of the whole patient rather than just their disease.

In addition, U.S. News & World Report named Jupiter Medical Center a high performing hospital for colon cancer surgery and lung cancer surgery. These ratings are designed to help patients identify hospitals that excel in the type of care they need.

## PERSONALIZED PATIENT CARE

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Multidisciplinary Clinics bring together a team of specialists that provides a comprehensive approach to the evaluation and treatment of patients, collaborating on an individualized treatment plan to meet each patient's unique needs. In 2022, clinics for lung and head and neck cancers provided an opportunity for patients to meet with all physician specialists and support services in one day, at one location.

## SUPPORT SERVICES

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In 2022, we continued our commitment to personalized cancer care by expanding our navigation team to include dedicated navigators for head and neck cancer and prostate cancer patients. Our nurse navigator team works one-on-one with patients to coordinate care, provide education, resources, and support.

Support services have expanded to include monthly nutrition focused programs for cancer patients provided by our Oncology Dietitian. Gastrointestinal and Gynecologic-specific support groups have been added to provide emotional support and offer patients going through similar experiences an opportunity to share their personal experiences, coping strategies, and resources. Support groups are facilitated by our dedicated Oncology Social Worker.

## LEADERSHIP

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Rogerio C. Lilenbaum, MD, FACP, FASCO, SVP and Chief Physician Executive, serves as the Director for The Anderson Family Cancer Institute, leads Jupiter Medical Center's Physician Group, and spearheads clinical research at Jupiter Medical Center. Prior to joining Jupiter Medical Center, Dr. Lilenbaum served as the Director of the MD Anderson Cancer Center at Banner Health, leading over 140 physicians at 10 sites. Previously, he was a Professor of Medicine at Yale School of Medicine and served as Chief Medical Officer at Yale Cancer Center where he developed and provided oversight of clinical programs, clinical operations, network development and integration. Dr. Lilenbaum is an experienced research scientist, having earned a master's degree in clinical investigation from Harvard and completing a research fellowship at University of California San Diego Medical Center.



## ADDITIONS TO OUR 2022 MULTIDISCIPLINARY TEAM OF PHYSICIANS

**Boris Naraev, MD, PhD, FACP**, Board-certified and fellowship trained medical oncologist, serves as the Program Leader of Gastrointestinal, Neuroendocrine, and Rare Cancers.

Prior to joining The Anderson Family Cancer Institute, Dr. Naraev was Program Lead of the Neuroendocrine Program at the Banner MD Anderson Cancer Center in Phoenix, AZ, and Adjunct Assistant Professor at the Department of Gastrointestinal Medical Oncology, University of Texas, MD Anderson Cancer Center in Houston.

**John A.P. Rimmer, MD, FACS, FRCS, FICS**, Board-certified Breast Surgical Oncologist, brings with him more than 25 years of experience and extensive training, specializing in the diagnosis and management of benign and malignant breast disease. Dr. Rimmer has significant experience with intraoperative radiation therapy (IORT), an innovative treatment combining surgery with one single dose of radiation. He serves as Medical Director of the Comprehensive Breast Care Program, leading a multidisciplinary team of experts dedicated to providing the highest quality breast care.



Left to Right: Dr. Boris Naraev, Dr. K. Adam Lee, Dr. Adam Kotkiewicz, Dr. Debra Brandt, Dr. Rogerio C. Lilenbaum, Dr. John A.P. Rimmer, Dr. Shanel Bhagwandin, Dr. Donna M. Pinelli, Dr. Nathan Tennyson





# HEART & VASCULAR

The Robson Heart & Vascular Institute delivers exceptional cardiac care through world-class talent, top-tier technology, and the latest in innovation. In 2022, we continued to expand access to innovative vascular treatments, introducing procedures such as Transcatheter Aortic Valve Replacement (TAVR) and Endovascular Aneurysm Repair (EVAR). These clinically proven, minimally invasive procedures treat carotid artery disease and aneurysms, helping to prevent future strokes.

Our Institute encompasses a full continuum of cardiac care: wellness and preventive cardiology, noninvasive diagnostic procedures, interventional cardiology, advanced electrophysiology for cardiac arrhythmias, and personalized cardiac rehabilitation. Patients requiring open heart surgery can access sophisticated treatments through the Timothy & Jayne Donahue Cardiac Surgery Program.

## ATRIAL FIBRILLATION (AFIB) CENTER OF EXCELLENCE

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Patients who experience the random and anxiety-inducing symptoms of atrial fibrillation—also described as a “fluttery heart”—now have care close to home at our AFib Center of Excellence. The center’s specialists are experienced in a wide range of pharmaceutical, minimally invasive, and surgical options designed to treat and calm an irregular heartbeat.

Medical, surgical, and minimally invasive interventions can return the heart to its normal rhythm and/or reduce your risk of stroke. The AFib Center of Excellence offers a multidisciplinary team of experts combined with leading-edge technology to provide personalized treatment and follow-up care.

## STRUCTURAL HEART PROGRAM

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In 2022, we continued to expand our Structural Heart Program, which offers cutting-edge procedures that treat conditions such as heart valve defects without open-



heart surgery. Our multidisciplinary group of physicians and nurses works together to develop a comprehensive treatment strategy with the goal of providing alternatives to traditional surgery.

Conditions treated include:

- Aortic valve stenosis
- Aortic insufficiency
- Mitral valve regurgitation
- Tricuspid valve regurgitation
- Hypertrophic cardiomyopathy
- Holes in the heart, including Atrial Septal Defect (ASD) and Patent Foramen Ovale (PFO)

The Structural Heart team of experts includes interventional cardiology, cardiac surgery, electrophysiology, and advanced cardiac imaging. Whenever appropriate, the team uses specialized noninvasive testing to determine if a patient requires an intervention to repair or replace their heart valve. We expanded our team by introducing a dedicated Valve Clinic Coordinator, who provides education and coordinates every aspect of care.

Recovery from a heart procedure may include specialized rehabilitation. Patients receive personalized care at our dedicated Cardiac Rehabilitation Center for prescribed cardiac rehabilitation. Our program is one of few in the region to provide a dedicated team to restore our patient's heart function. Once patients have finished their prescribed program, they can continue their wellness journey in our Cary Grossman Health & Wellness Center.



## SERVING WITH DISTINCTION

Jupiter Medical Center has earned chest pain certification from The Joint Commission. The Gold Seal of Approval reflects our cardiac and emergency care teams' commitment to safe and effective cardiac care. In 2022, readers of The Palm Beach Post once again recognized Jupiter Medical Center as the Best Heart Center, a testament to their trust in us.

We look forward to expanding Heart & Vascular services through the opening of the new Surgical Institute in late 2023. With 16 state-of-the-art "operating rooms of the future" and hybrid suites, we will have the ability to provide life-saving cardiac care to even more patients suffering with heart disease.



# ORTHOPEDICS

The Anderson Family Orthopedic & Spine Center of Excellence at Jupiter Medical Center remains at the forefront of inpatient joint replacement and spine care for the most discerning of patients. From elite athletes to those seeking relief from chronic joint pain, the Center of Excellence provides innovative, minimally invasive treatment options and customized rehabilitation services. Focusing on a full continuum of care, our team customizes preoperative exercise programs designed to improve strength before scheduled surgery. Research has proven that these programs improve early return of function after orthopedic surgery.

Following treatment, our center provides the full spectrum of rehabilitative care from a specialized inpatient unit to extensive outpatient rehabilitation services. We proudly feature aquatic therapy which has been proven to increase strength and range of motion with less pain and greater flexibility.

When patients complete prescribed rehabilitation therapy, they can transition to our post therapy program where exercise specialists create a life-long exercise program specific to each patient's needs to help achieve their personal fitness goals.

The region's most sought-after orthopedic surgeons choose to align with us, confident in the knowledge that our state-of-the-art operating rooms and award-winning team of nurses, therapists and post-operative resources will deliver the best results for their patients. The Center of Excellence is a destination not just for discriminating surgeons and their patients, but for national industry leaders as well. In 2022, we were selected as the first site in Palm Beach County to deploy the BEAR® implant, an innovative approach to healing ACL tears in the knee.

## WE STAND ALONE IN FLORIDA

Jupiter Medical Center's Anderson Family Orthopedic & Spine Center of Excellence is the only program in the state of Florida to have achieved all five prestigious recognitions:



Blue Distinction+  
Center for Knee and Hip  
Replacement



Blue Distinction+ Center  
for Spine Surgery



The Joint Commission  
certification for Hip and  
Knee Replacement



The Joint Commission  
certification for Shoulder  
Replacement



The Joint Commission  
certification for  
Spine Surgery



## WE'RE A BLUE DISTINCTION CENTER+ HOSPITAL

Blue Distinction Centers+ are health care facilities and providers recognized for their expertise in delivering the highest quality specialty care.

Designated as a  
**Blue  
Distinction®**  
Center+  
Knee/Hip & Spine

## JOINT COMMISSION CERTIFIED

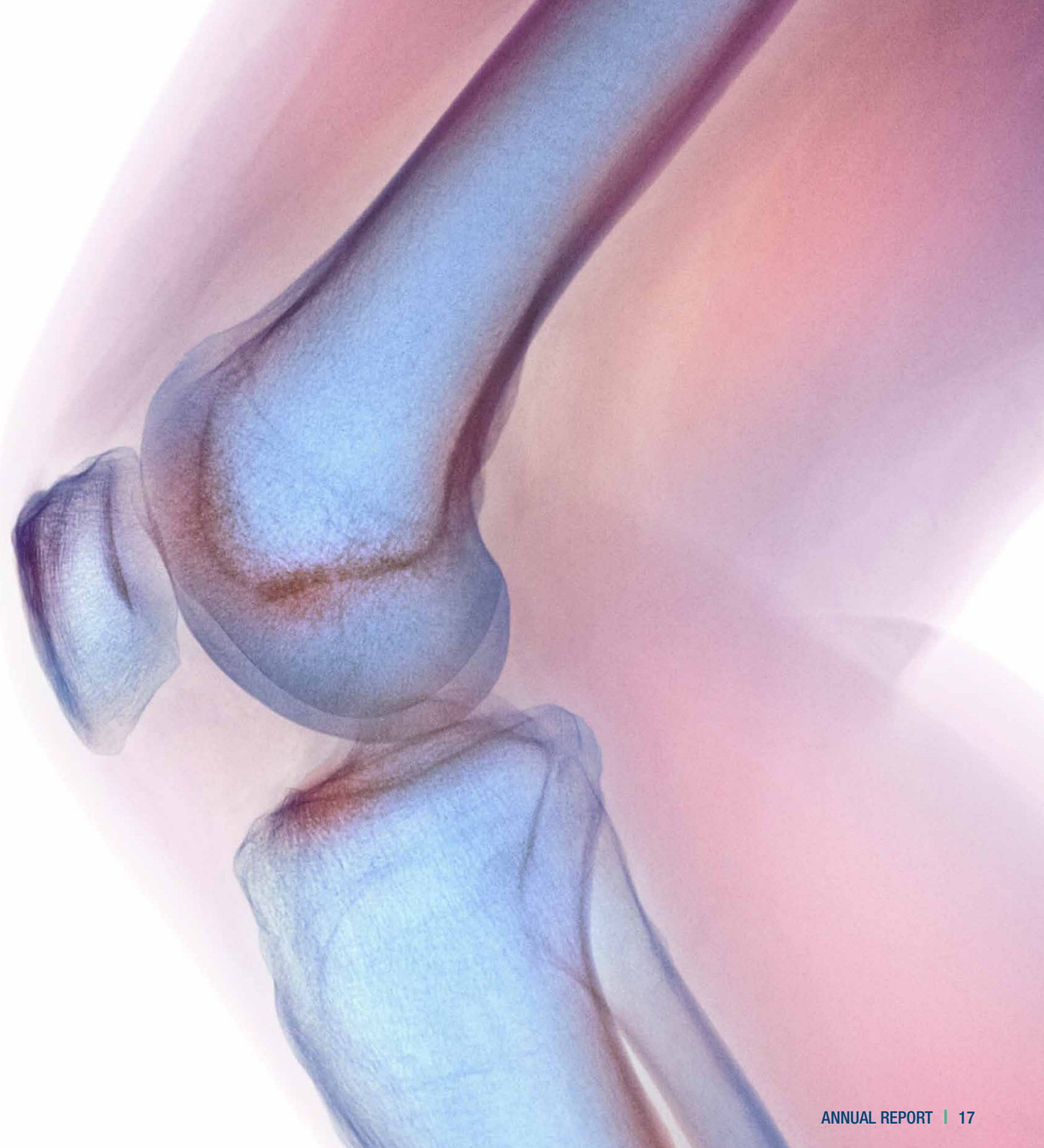
The Joint Commission is the nation's largest standards-setting and accrediting body in health care and certifies only the hospitals which meet the highest national standards for safety and quality of care.



## LEADING EDGE TECHNOLOGY PROVIDES BETTER OUTCOMES

The Anderson Family Orthopedic & Spine Center of Excellence boasts the latest technology, including:

- Mako SmartRobotics™, which offers the most advanced level of precision for hip and knee replacements.
- HANA™ table for single-incision anterior hip replacement.



# STROKE CENTER

Jupiter Medical Center remains at the forefront of stroke intervention and treatment, offering access to highly skilled physicians and advanced technology so we can diagnose, intervene and treat strokes quickly.

## RAPID RESPONSE FOR STROKE

The most common neurological condition treated at Jupiter Medical Center is stroke. Performing more than 800 stroke interventions a year, we recognize that every second counts for stroke patients. Here, stroke patients can access expert emergency care and sophisticated imaging, including advanced 3T MRI and CT capabilities. Surgeons perform neuro-endovascular surgery, and patients receive the post-operative care they need at the hospital's neurological critical care unit. Patients are supported every step of the way by a dedicated stroke coordinator.

For rehabilitation, stroke patients are assisted by physical, occupational, and speech-language therapists, as well as through aquatic therapy and exercise.

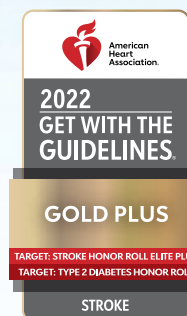
Recognizing the importance of a personalized approach to treatment, our multidisciplinary team determines whether patients would benefit from innovative therapies that we offer, such as:

- **Bioness L300** – an electrical stimulation system that activates muscles in the ankle that have been affected by stroke. The stimulation is used to assist with foot drop while walking.
- **LiteGait** – a body weight support system used with or without a treadmill. The LiteGait allows the therapist to observe gait patterns and make manual adjustments while keeping the patient in a fall-free environment.
- **VitalStim® Therapy** – a therapy that uses neuromuscular electrical stimulation to aid muscle strengthening and aid in swallowing.



## RECOGNIZED BY U.S. NEWS & WORLD REPORT

Our results have earned national recognition, including U.S. News & World Report naming Jupiter Medical Center a 2022-2023 High Performing hospital for stroke. This is the highest award a hospital can earn for U.S. News' Best Hospitals Procedures & Conditions ratings.



## HONORED BY THE AMERICAN HEART ASSOCIATION

Also, the American Heart Association (AHA/ASA) has recognized Jupiter Medical Center with the *Get with the Guidelines®* – Stroke **GOLD PLUS** honor roll elite plus award, which represents the highest levels of achievement in key quality measures.





## THROMBECTOMY STROKE CENTER CERTIFICATION

Jupiter Medical Center is proud to be the first in our region to earn Thrombectomy-Capable Stroke Center certification from the Joint Commission in collaboration with the American Heart Association/American Stroke Association. The designation is awarded to hospitals that have met rigorous standards for performing endovascular thrombectomy and providing exceptional post-procedural care.



## LIFE-SAVING CARE WITH OUR COMMUNITY PARTNERS

Our multidisciplinary team of experts provides life-saving care for stroke patients. Together, with our community partners including local EMS and ambulance first responders, we know that everyone plays an important role. Each year, we reunite our stroke survivors, community first responders and the complete Jupiter Medical Center stroke response team from imaging specialists to physicians, who all contribute to life-saving outcomes. This inspirational and educational event raises awareness throughout the community about stroke.

# WOMEN & CHILDREN

## MATERNITY

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Jupiter Medical Center is dedicated to caring for women and children, from prenatal care to pediatric emergencies. In 2022, more families chose to deliver at Jupiter Medical Center, resulting in a record-breaking year with more than 2,100 babies born.

Our center is designed with comfort, luxury, advanced technology, and modern medicine. Our new laborist program is another example of how we continue to advance and meet the changing maternity needs of our community. Laborists or “OB Hospitalists” are highly trained physicians who specialize in inpatient care and remain on-site at a hospital around the clock—enhancing the entire continuum of care for expectant moms. Adding this specialty to our world-class team of obstetricians further demonstrates our hospital-wide commitments to quality, safety, and an exceptional patient experience.

Expectant mothers can now take advantage of online preregistration and register for their special delivery from the comfort of home.

## LEVEL II DE GEORGE NEONATAL INTENSIVE CARE UNIT (NICU)

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Recognizing that premature newborns need extra care, Jupiter Medical Center’s De George Neonatal Intensive Care Unit offers state-of-the-art care for babies born as early as 30 weeks gestation. Through advanced monitoring, technology, and world-class medical specialists, we nurture our tiniest patients and send them home healthy and happy.

## PEDIATRIC INPATIENT CARE

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The De George Pediatric Unit provides hospital-based pediatric services to newborns up to young adults age 18. This child-centered environment offers state-of-the-art medical care, featuring:

- 12 inpatient pediatric rooms
- Pediatric surgery suites
- Children’s playroom
- Bear’s Den for resting

## MASTROIANNI FAMILY PEDIATRIC EMERGENCY DEPARTMENT

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When emergency strikes, the award-winning Mastroianni Family Pediatric Emergency Department has dedicated pediatric specialists available around the clock. More than 7,000 children are treated in our pediatric ER annually. Families can also visit one of our five convenient urgent care locations. Here, children can receive treatment for minor emergencies, injuries, and illnesses; flu shots; lab services; on-site x-rays; preoperative testing; and school and sports physicals.

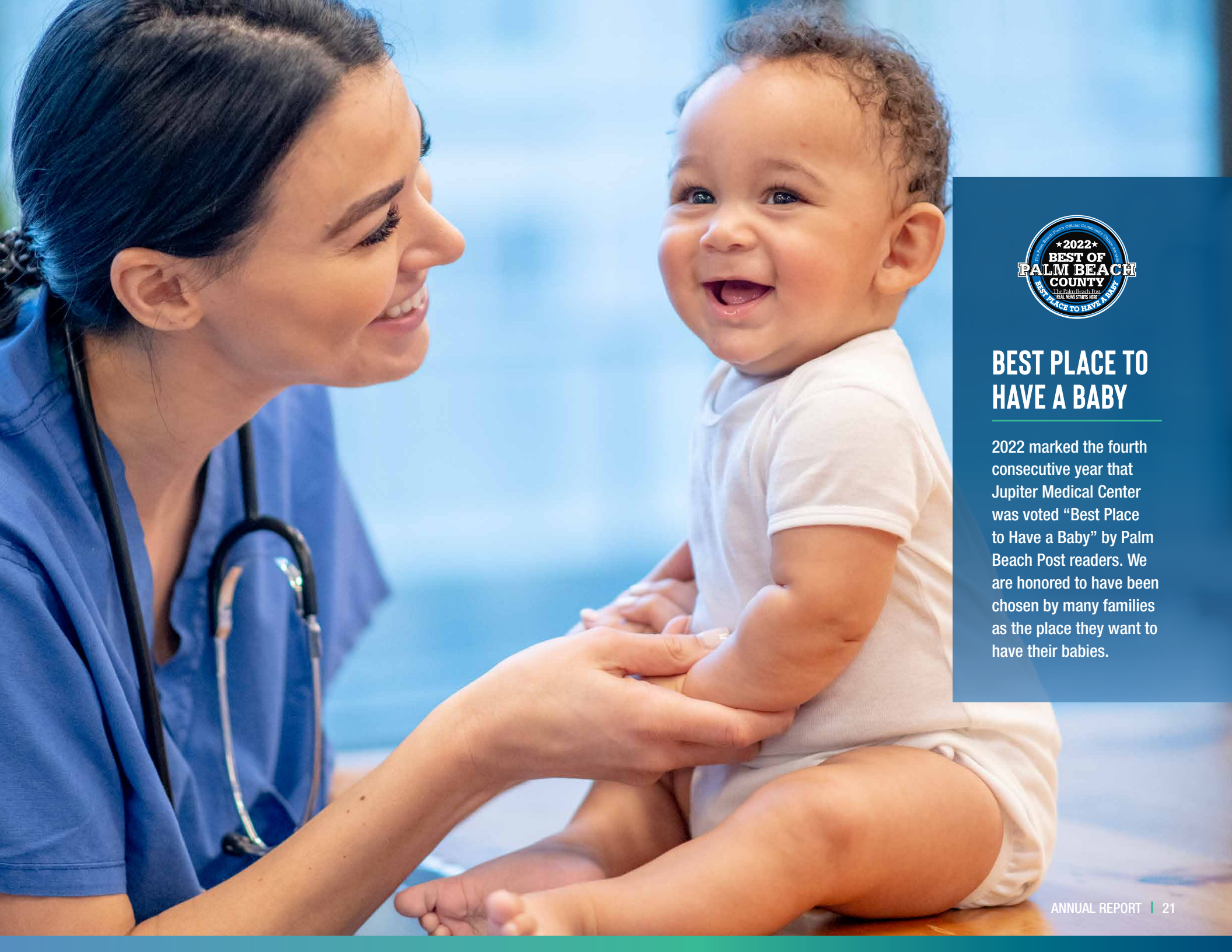
## NATIONAL SAFE SLEEP HOSPITAL CERTIFICATION

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Jupiter Medical Center received certification from the National Safe Sleep Hospital Certification Program for our commitment to best practices and education on infant safe sleep. Our Safe Sleep initiative provides ongoing education for parents and families of newborns and infants up to one year of age.







## BEST PLACE TO HAVE A BABY

2022 marked the fourth consecutive year that Jupiter Medical Center was voted “Best Place to Have a Baby” by Palm Beach Post readers. We are honored to have been chosen by many families as the place they want to have their babies.



# COMMUNITY ENGAGEMENT

Our commitment to excellence coupled with our mission to advance the well-being of the people we serve extends far beyond our campus in Jupiter.

As we continue to grow and reach even more members of the community in our diverse and growing region, we also continue to expand our community outreach and education. From raising awareness through lectures and presentations, to sponsoring worthwhile causes, to educating the public at community fairs and screenings, Jupiter Medical Center is committed to enhancing the health of our community.









# 2022'S LANDMARK PHILANTHROPY FUELS A BRIGHT FUTURE

At year's end, leaders of every great health care organization reflect on the key highlights and landmark accomplishments of the previous 12 months.

For Jupiter Medical Center Foundation, 2022 truly was a landmark year, defined by astounding achievements, new frontiers, and continued growth.

In March, the campaign successfully reached the \$300 million milestone to help propel the medical center's growth and ascension as the premier health care destination for Palm Beach County and the Treasure Coast.

Thanks to the generosity of our community of donors' inspired philanthropy, local patients seeking expert medical care from the country's leading physicians and specialists no longer have to travel across the state or to other areas of the country. They have access to world-class health care and innovative treatments across all specialties where they need it most, close to home.

Jupiter Medical Center's benefactors support industry-leading health care. Patients across all disciplines benefit from personalized care, new technologies, and leading-edge techniques that deliver excellent results.

## SUPPORTING COMMUNITY HEALTH AND HEALTH CARE TRAINING

Local health care providers benefit, as well. In 2022, the community funded the purchase of an entire family of Gaumard® simulation mannequins—a 30-week preemie, a

child, an adult female, and an adult male—to support advanced health care training and skill enhancement for area nurses and providers. These high-tech robotic mannequins simulate sophisticated conversational speech, motor reflexes, symptoms and treatments for labor and delivery, premature birth, trauma, surgery, CPR/life support, wound care, airway support, circulation, and cardiac, gastrointestinal, genitourinary, neurologic symptoms and more.

In close cooperation with the hospital staff, the Foundation's work supports state-of-the-art facilities, technologies, innovations and expertise for key diagnoses, thanks to the boundless generosity of our donors and supporters. Their stories are inspiring, and their impact is lasting. Among them:

## A LIFETIME OF GIVING

Blanche "Lyn" Schmader's initial 1989 gift of \$1,000 has blossomed into a lasting legacy. She made subsequent donations ranging from \$1,000-\$10,000 over a 30-year span until her death in 2020, when her estate bequeathed \$1.8 million to fund the Richard and Blanche Schmader Endowment for Cancer Treatment. Services supported by her generous gift ensure that cancer patients, their families, and Jupiter Medical Center staff members have the support and resources they need to provide nationally recognized cancer care.



"We are grateful to have received generous donations this past year which invigorate our community. However, whether someone donates one dollar or one million dollars, the true value of that contribution resides with patients, nurses and staff that on a daily basis show up for our home - Jupiter Medical Center."

— Traci Simonsen,  
Interim Chief  
Philanthropy Officer





## HONORING A TENDER MEMORY

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A plaque in the center's Neonatal Intensive Care Unit (NICU) reads simply: "In Loving Memory of Zachary Paul Leven" in honor of the grandson of donors David and Myrna Leven. Their unrestricted \$1 million donation to the NICU program honors their late grandson, Zachary. The Leven's donation ensures that NICU programming is available to the community members and supports all parents, grandparents and family members who visit the center's Myra & David Leven Gift Shop.

## HEALTH CARE SUPPORTERS

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Steven and Katherine Pinard, who met in the late 1990s while training for the Boston Marathon, have different reasons for supporting health care. Steven was successfully treated for kidney cancer in 2010 at Dana Farber Cancer Institute in Boston, an event that spurred his interest in health care. Katherine's late father, Donald Loker, died of cancer after serving for 20 years as the president of the Southern California Cancer Center, an event that inspired her to become a nurse. Their \$2 million gift to Jupiter Medical Center's new Surgical Institute's registration lounge will create a welcoming "pathway to care" for arriving patients and families.

## A LASTING LEGACY

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Leonard Abramson's generous \$10 million gift from the Abramson Family Foundation endows The Madlyn K. Abramson Chair of Cardiac Surgery, which specializes in world-class cardiac surgery to serve patients throughout South Florida. The Abramson Foundation supports projects that demonstrate a sustainable benefit to the community.

## SUPPORT FOR REHABILITATION & TRAINING

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The Chleck Family Foundation's \$300,000 donation supports the medical center's Rehabilitation and Physical Therapy Education Program, which offers comprehensive individualized services and programs in occupational, physical, and speech-language therapy. Likewise, it supports educational services for continuing education and advanced certifications for the program's staff members, with skills ranging from physical and cognitive therapy to tissue specialization, stroke and Parkinson's rehabilitation, ergonomics assessment and more.

## SUPPORT FROM WITHIN

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Thomas Hartzog, a member of the Foundation's Auxiliary since 2004, breathed new life into the medical center's equipment needs in 2022. His special contribution purchased three BiPAP (breathing/ventilator) machines, five vital sign monitors, and two new ventilators.

## PHILANTHROPY + VISION = TANGIBLE RESULTS

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Testimonials from Jupiter Medical Center patients remind us of the importance of the Foundation's focus on continued growth, embrace of innovation, and our impact on compassionate, personalized care. One patient's comment, in particular, speaks volumes: *"I healed beautifully."*

Thanks to the inspiring generosity of our donors and supporters, the Foundation team deepens its commitment to ensure that Jupiter Medical Center patients will continue to heal beautifully for many years to come.



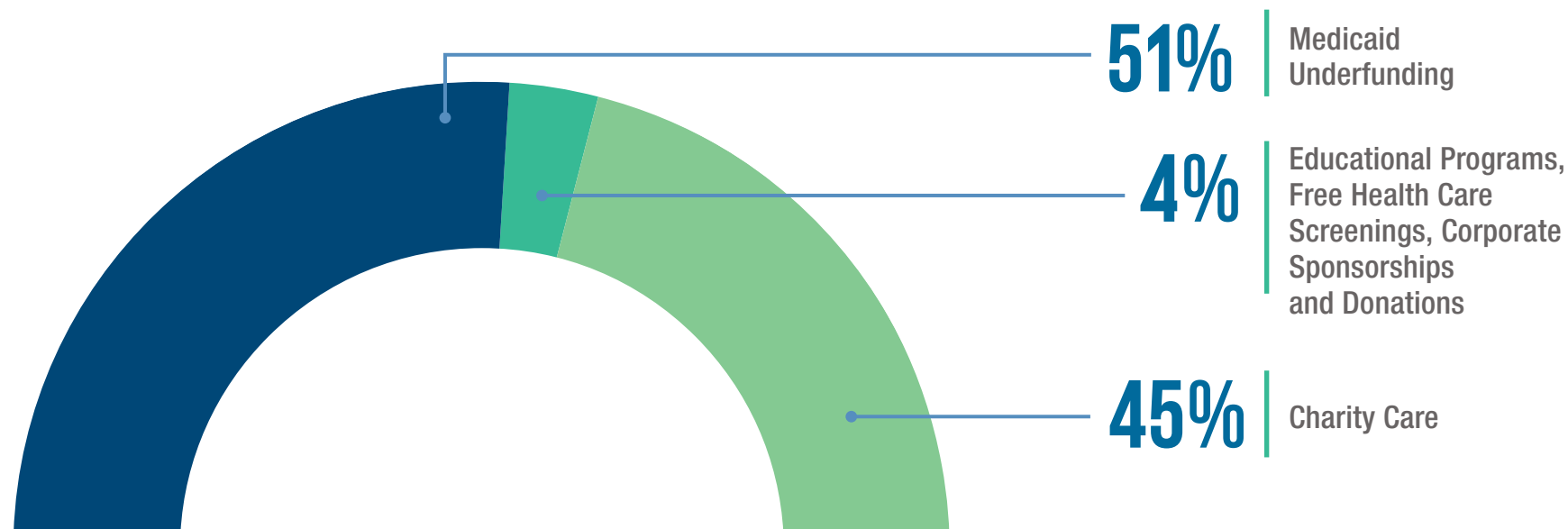
**3,606**  
GIFTS RECEIVED

**2,722**  
UNIQUE DONORS





# COMMUNITY BENEFIT & BUDGET



## COMMUNITY BENEFIT BY CATEGORY

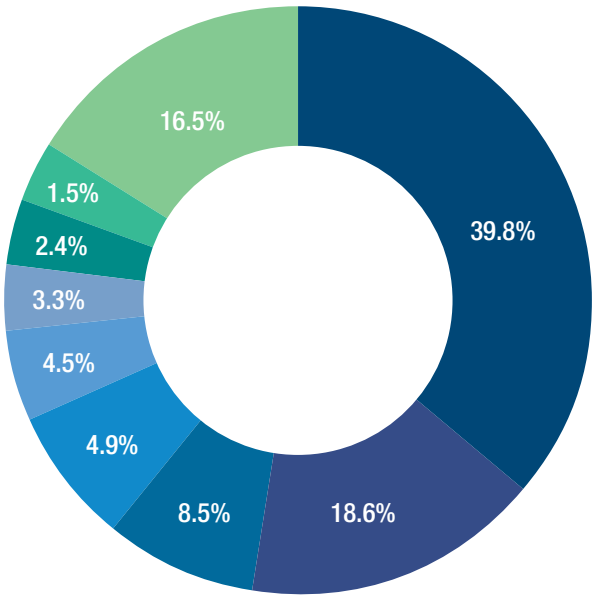
CATEGORY	2022	2021	2020	2019	2018
Charity Care	\$7.7 Million	\$10.4 Million	\$8.7 Million	\$8.7 Million	\$7.4 Million
Medicaid Underfunding	\$8.8 Million	\$8.2 Million	\$6.6 Million	\$5.7 Million	\$5.2 Million
Educational Programs, Free Health Care Screenings, Corporate Sponsorships and Donations	\$700,000	\$600,000	\$700,000	\$700,000	\$700,000
<b>Total Contribution</b>	<b>\$17.2 Million</b>	<b>\$19.2 Million</b>	<b>\$16 Million</b>	<b>\$15.1 Million</b>	<b>\$13.3 Million</b>



# HOSPITAL INPATIENT VOLUME

## BY COMMUNITY

JUPITER	39.8%
Palm Beach Gardens	18.6%
West Palm Beach	8.5%
Tequesta	4.9%
Hobe Sound	4.5%
North Palm Beach	3.3%
Port St. Lucie	2.4%
Stuart	1.5%
Other	16.5%



# CONSOLIDATED STATEMENT OF OPERATIONS

SEPTEMBER 30, 2022, 2021, 2020, 2019, 2018 (DOLLARS IN THOUSANDS)

REVENUES DERIVED FROM	2022	2021	2020	2019	2018
Patient Service Revenue	\$348,809	\$321,871	\$268,170	\$262,137	\$238,583
Unrestricted Contribution	\$9,084	\$7,893	\$10,234	\$6,779	\$8,842
Investment Activities	(\$12,470)	\$17,266	\$5,828	\$5,931	\$6,027
Other Operating Activities	\$35,970	\$19,241	\$23,109	\$7,440	\$8,266
<b>Total Unrestricted Revenue</b>	<b>\$381,393</b>	<b>\$366,271</b>	<b>\$307,341</b>	<b>\$282,287</b>	<b>\$261,718</b>

OPERATING EXPENSES	2022	2021	2020	2019	2018
Salaries, Wages and Benefits	\$198,155	\$154,166	\$137,577	\$127,835	\$112,386
Supplies and Services	\$169,342	\$164,464	\$134,028	\$127,173	\$115,134
Interest	\$2,762	\$2,939	\$3,296	\$3,090	\$2,308
Insurance	\$6,843	\$3,496	\$4,584	\$8,045	\$4,763
Depreciation and Amortization	\$25,647	\$24,460	\$22,287	\$18,962	\$15,910
<b>Total Expenses</b>	<b>\$402,749</b>	<b>\$349,525</b>	<b>\$301,772</b>	<b>\$285,105</b>	<b>\$250,501</b>
Excess of Revenue Over Expense	(\$21,356)	\$16,746	\$5,569	(\$2,818)	\$11,217
EBIDA	\$7,053	\$44,145	\$31,152	\$19,234	\$29,435



## BY THE NUMBERS



**328,668**  
Outpatient Visits



**13,240**  
Hospital  
Admissions

**736**  
Physicians

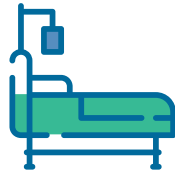


**591**  
Nurses



**45,545**  
Emergency  
Department Visits

**248**  
Licensed  
Beds



**16,216**  
Surgeries

**2,114**  
Births



**1,987**  
Team Members

**359**  
Volunteers



YEAR IN NUMBERS	2022	2021	2020	2019	2018
Team Members	1,987	1,880	1,820	1,780	1,689
Nurses	591	561	588	570	593
Physicians	736	675	605	663	650

# HONOR A CAREGIVER

2022

During the challenging times of this past year, our team members at Jupiter Medical Center have gone above and beyond to ensure each patient not only receives exceptional care, but is treated with compassion and an unwavering commitment to healing.

Each year, the Jupiter Medical Center Foundation honors caregivers who have made an outstanding impact on patients and their loved ones. Our grateful patients identified more than two dozen individual caregivers and departments over the past year by gifting the Foundation. These donors' generosity will help us continue our mission of providing world-class care and expanding services, technology, and infrastructure.

**NOT PICTURED:** Alicia Frith, RN, Dr. Kenneth J. Fuquay, Cynthia Garcia, RN, Kettie Jerome, RN, Dr. Elisabeth A. McKeen, Ann Sias, RN, Dr. Ryan W. Simovitch, Christine Targett, RN, Dr. Edit Tolnai



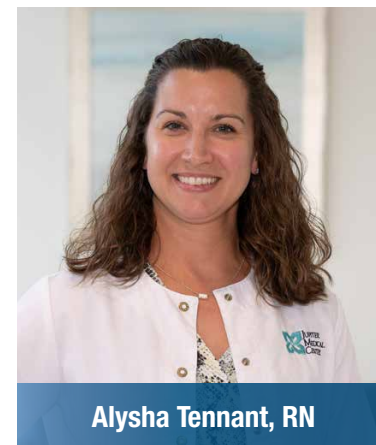
Dr. Debra Brandt



Dr. Donna M. Pinelli



Dr. Nathan Tennyson



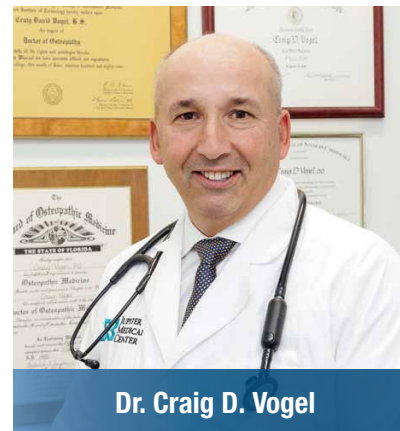
Alysha Tennant, RN



4<sup>th</sup> Floor Telemetry Nurses



Dr. Daniel E. Peters



Dr. Craig D. Vogel



Emergency Department





Pamela Canter, RN, BSN



Widline Colas



Cardiac Rehab



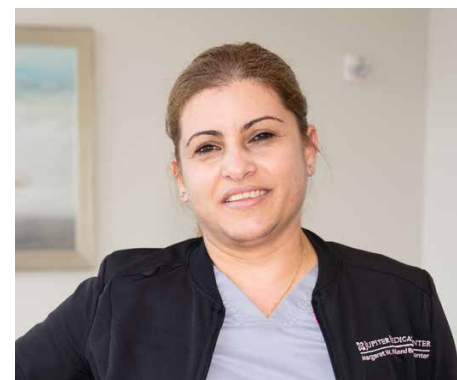
Donor Relations



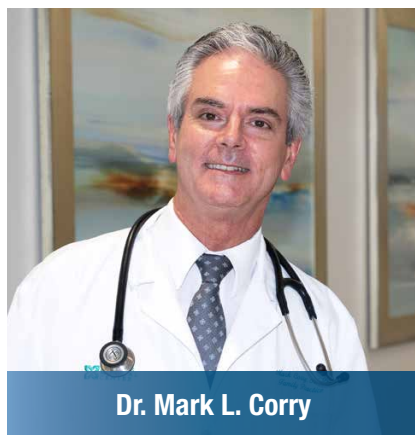
Annett Oliver



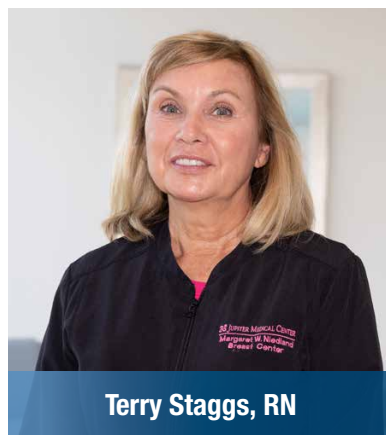
Marie Weaver, RN



Osiris Hernandez



Dr. Mark L. Corry

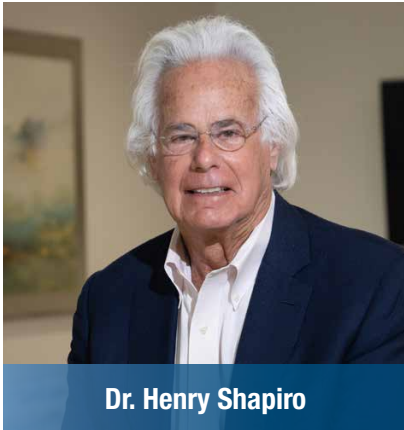


Terry Staggs, RN



3rd Floor PCU Nurses





**Dr. Henry Shapiro**



**Margaret W. Niedland Breast Center**



**Krista Coquillette**



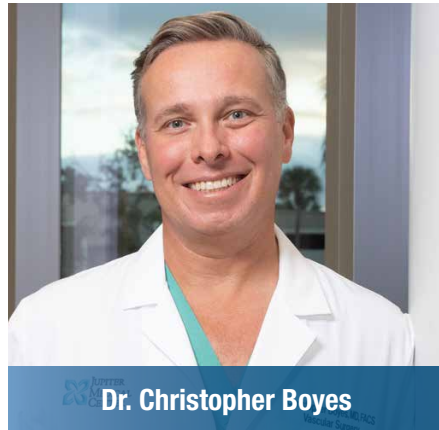
**Patricia Coates**



**2<sup>nd</sup> Floor Orthopedics Nurses**



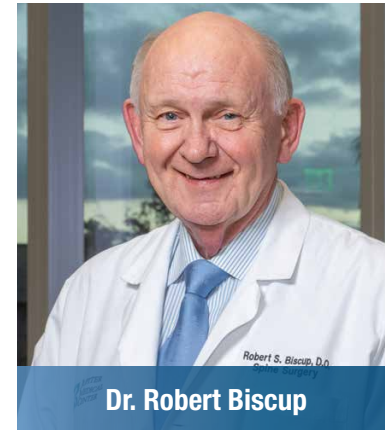
**Austyn Scotten**



**Dr. Christopher Boyes**



**Dr. Michael D. Milstein**



**Dr. Robert Biscup**



**Dr. William Gustafson**





Dr. John A.P. Rimmer



Dr. Morgan R. Poncy



Jennifer D'Agostino



Linda Sousa, RN



Kathy Gavin, APRN



Dr. Al Ventzek



Dr. Jeffrey S. Fenster



Dr. K. Adam Lee



Dr. Lee A. Fox



ve



Dr. Jack Waterman



Dr. James P. Mullen



Elizabeth Enriquez



Dr. Arthur Katz

# CEO MESSAGE: A BRIGHT FUTURE

There has never been a more exciting time for Jupiter Medical Center. As we remain focused on our mission, we prepare for the brightest of futures. Never losing sight of our commitment to advancing health care, we adopt innovative strategies that increase access to the highest quality care for our region and beyond.

I applaud the vision and dedication of our Board of Trustees and leadership team as we execute our dynamic expansion plan - marking a major milestone in our 43-year history.

As campus construction unfolds, we launch into 2023 with the unveiling of our \$4 million Emergency Department expansion. This initiative will improve outcomes and enhance our patients' experience, adding 11 private ER bays, a state-of-the-art CT scanner and a "Fast Track" area for patients with non-life-threatening ailments.

Designed to accommodate the surgical needs of area residents and medical professionals for generations to come, our \$100 million Surgical Institute opens later this year, revealing operating rooms of the future. The 90,000-square-foot institute will equip our expert care teams with 16 state-of-the-art operating rooms and two hybrid operating suites. This expansion embodies innovation, merging traditional surgery technology with leading-edge, image-guided interventional capabilities. Plans are also well underway for the new patient tower, which will add approximately 100 inpatient beds, as well as a parking pavilion.

Our vision for transformative care extends beyond our campus. In 2022, we proudly announced a partnership with UF Health, University of Florida's premier academic health center, which will shape the future of care in our region. This partnership combines the best in research, academic medicine, and health care with a shared passion for innovation. Together, we will provide the highest-quality care through state-of-the-art facilities, leading-edge medical technology, and the latest breakthroughs in artificial intelligence and data science.

Our first jointly operated clinical facility will open in 2024: the Jupiter Medical Center | UF Health Neighborhood Hospital at the Health Park at Avenir. The two-story, 53,000-square-foot facility will provide state-of-the-art 24-hour emergency services, inpatient beds, operating rooms, a diagnostic laboratory, and imaging services for residents right where they need it—close to home.

Philanthropic support is vital to Jupiter Medical Center's not-for-profit mission. We celebrate the remarkable \$300 million milestone achieved due to the tremendous generosity of our donors. Community support is vital to our evolution.

Our award-winning team of nearly 700 physicians and 2,000 team members are among the finest in the nation. They are exceptional stewards of our region's health, wellbeing, and trust, as we strive for—and achieve—the highest levels of clinical excellence every day.

Jupiter Medical Center has grown significantly to meet the needs of the community since opening its doors in 1979, when our town's population was less than 5,000, and we cared for fewer than 2,000 patients a year. Today, we serve as the destination for over 350,000 patients each year, who entrust us with their care, and we are just getting started.

On behalf of the entire leadership team, we are committed to providing unparalleled care and an exceptional patient experience now and into our very bright future.



Amit Rastogi, MD, MHCM  
President & CEO









**THE FUTURE OF HEALTH CARE IS HERE.**

 JUPITER MEDICAL CENTER

[jupitermed.com](http://jupitermed.com)