



## 2025 Community Health Needs Assessment

- Community Health and Benefit Committee

August 14, 2025

# **Impact CHNA 2022-2025**

## **Prioritized Health Needs**

## • Evaluation of the Impact of Actions Taken Since the Last CHNA

Jupiter Medical Center provides a broad array of services that provide benefit to the community. Below is a summary of some of JMC's significant community benefit initiatives taken since the last CHNA.

### Access to Services – On Our Campus and in Our Region

- The Neighborhood Hospital at Avenir and its adjacent medical campus will expand access to world-class healthcare services and physicians in northwestern Palm Beach County. Projected opening in early 2027.
- The Johnny & Terry Gray Surgical Institute opened in January of 2024. The facility includes 16 state-of-the-art operating suites and two hybrid rooms, increasing access for surgeons and patients. Over 11,500 surgeries have been performed since opening.
- Emergency Department expansion completed January 2023, adding 11 private bays and a fast-track area for patients with non-life-threatening ailments.
- Emergency Department CT scanner completed April 2023.
- New Patient Care Tower and Parking Pavilion: Projected completion in 2026.
- On-campus Medical Office Building planning is in process.
- Collaborated with organizations on preventative Breast and Cervical Cancer screenings and education for underserved women:  
The Promise Fund of Florida is a non-profit organization that seeks to reduce and prevent the progression of breast and cervical cancer and save lives through early detection by utilizing patient navigation, community awareness, partnerships, and policy change.

The Promise Fund of Florida, was co-founded by Nancy G. Brinker, Julie Fisher Cummings and Laurie Silvers. 100 percent of the funds raised for The Promise Fund of Florida remain in and directly benefit women in need in Palm Beach County.

HealthyMe (formerly My Clinic) is the recipient of a grant from The Promise Fund, which supports their Breast and Cervical Cancer Navigator Program. Their literature is available in the breast and gyn programs and within JMC's patient navigation team. HealthyMe's navigator works closely with JMC patient navigators for care coordination. JMC has partnered to provide screening, diagnostics, and treatment for the uninsured and underinsured.

- **Evaluation of the Impact of Actions Taken Since the Last CHNA**

- **Access to Services – On Our Campus and in Our Region (continued)**

- JMC employs a full-time financial counselor and a full-time position to assist with Medicaid qualifications/applications.
- The Anderson Family Cancer Institute also employs a full-time financial counselor for their patients.
- MyClinic/Healthy Me imaging services:
  - FY24 – 87 exams.
  - FY25 YTD 14 exams. (My Clinic is no longer providing direct patient care. They are collaborating with primary and specialty care providers)
  - My Clinic has rebranded as HealthyMe, serving as a navigation and resource hub for the uninsured and underinsured.

- **Access to Primary Care Providers**

- Jupiter Medical Center Physician Group has expanded to 16 primary care providers:
  - Stuart – 3 physicians and 2 APRN's
  - Jupiter – 7 physicians and 2 APRN's
  - Palm Beach Gardens – 2 physicians
- Jupiter Medical Center continues to partner with Healthy Me through support for the Executive Director and Business Director.
- HealthyMe is co-located with the C.L. Brumback Clinic (Health Care District of Palm Beach County). The clinic provides primary care services to underserved patients.

## • Evaluation of the Impact of Actions Taken Since the Last CHNA

### Expand Offerings in Chronic Diseases: Cancer and Heart Disease

- In FY24 - Seven educational lectures were held both on campus and in the community (425 attendees).  
Five health fairs with blood pressure screenings (386 attendees).
- In FY25 - Seven lectures were held both on campus and in the community (649 attendees).  
-Seven health fairs with blood pressure screenings (675 attendees).
- The Cardiac Wellness Program is ongoing at the Cary Grossman Health & Wellness Center, with average attendance at 8 per class (3 times per week).
- Mended Hearts Program® began in 2023 and continues to meet monthly with attendance averaging 20. The Mended Hearts® program is the nation's premier peer-support program for patients who have cardiovascular disease, their caregivers, and their families. Since its humble beginning in 1951, Mended Hearts has served millions by providing support and education, bringing awareness to issues that those living with heart disease face, and advocating to improve quality of life across the lifespan.
- Chair Yoga for cardiopulmonary rehabilitation patients started in July 2024. Attendance has been 15-20 per week.
- Mindfully Managing Blood Pressure classes started in October 2024 and continue to be offered quarterly. Average attendance is 50 per class with a focus on a heart-healthy diet and stress reduction.
- Currently, JMC has three medical oncologists and is recruiting additional physicians. Recruitment plan includes 2 additional medical oncologists (breast and thoracic).
- Currently, we have 13 clinical trials open, all are oncology-focused (breast, gastrointestinal, gynecologic, prostate, head & neck, hematology, urology, and lung).
- Afib Center of Excellence was developed and launched in 2023.
- Two EP labs are currently in use. FY25 new procedures: Concomitant Afib Ablation, Pulsed Field Ablation
- Vivek Patel, MD, cardiothoracic surgeon joined JMCPG in May of 2023. FY20-FY25: 829 cardiac surgeries performed.
- FY25 Robotic-assisted cardiac surgery program launched. Procedures include: Mitral valve surgery, Left atrial appendage closure, MIDCAB, Barostim™ for heart failure.

• Evaluation of the Impact of Actions Taken Since the Last CHNA

Expand Offerings in Chronic Diseases, such as Cancer and Heart Disease (continued)

• Fresh Rx

In 2022-2023, 119 patients completed the program.

Patients by diagnosis:

- 52 Super Hero Patients (pediatric)
- 42 Wholesome Heart Patients (cardiac)
- 24 Immune Boost Patients (oncology)
- 1 unknown diagnosis

Data not yet available for FY2025

In 2023-2024, 128 patients completed the program.

Patients by Diagnosis:

- 70 Super Hero Patients (pediatric)
- 13 Wholesome Heart Patients (cardiac)
- 40 Immune Boost Patients (oncology)
- 5 unknown diagnoses

- Siobhan Gross, RN, Diabetes Educator, provides monthly educational programs at El Sol, a Jupiter Neighborhood Resource Center for the underserved.
- New Patient Notebook was developed and distributed to all new cancer patients by the navigation team.
- Prostate Cancer Navigator added in June 2024.
- Cancer Wellness Survivorship Program began in the Summer of 2022 and is ongoing, with programs offered monthly. Topics include financial and support services, nutrition, stress management, managing side effects and what happens when treatment ends. Attendance averages 20-25 per program.
- Nutrition information has been incorporated into the Cancer Wellness Series.
- CT Lung Screenings:
  - FY25 first two quarters 628
  - FY24 YTD 827
  - FY23 706
- Mammography provided to My Clinic patients:
  - FY25 YTD 14 mammograms
  - FY24 31 mammograms
  - FY23 26 mammograms
- Skin Cancer Screenings:
  - July 26, 2025 – 147 participants
  - August 3, 2024 – 150 participants
  - June 24, 2023 – 74 participants



## **2026-2028 Implementation Strategy Plan**



## Jupiter Medical Center's Mission

***To deliver excellent and compassionate health care advancing the well-being of the people we serve.*** JMC fulfills its mission by focusing on the following core values in order to be recognized as the leading health care organization in the region: Respect, Integrity, Excellence, Accountability, Teamwork and Courage.

## Purpose of a Hospital's Implementation Strategy

An Implementation Strategy outlines how a hospital plans to address community health needs and is intended to satisfy the requirements set forth by state law and the Internal Revenue Code Section 501(r)(3) regarding Community Health Needs Assessments (CHNA) and Implementation Strategy. The Implementation Strategy process is meant to align Jupiter Medical Center's initiatives and programs with goals, objectives and indicators that address significant community health needs described in the CHNA.

## Community Definition

A majority of the patients served by JMC reside in northern Palm Beach County and southeast Martin County. Palm Beach County makes up 1,970 square miles and Martin County accounts for 543 square miles. Palm Beach County is the state's fourth largest county by population while Martin County is the 33rd largest county out of 67 counties in the state of Florida. The community served by JMC is defined primarily by four zip codes and secondarily by five zip codes within Palm Beach and Martin Counties.

### Jupiter Medical Center CHNA Community

Primary Service Area		
	Zip Code	Community
	33458	Jupiter
	33477	Jupiter
	33478	Jupiter
	33469	Tequesta

Secondary Service Area		
	Zip Code	Community
	33455	Hobe Sound
	33410	Palm Beach Gardens
	33418	Palm Beach Gardens
	33408	North Palm Beach
	34997	Stuart

## About Jupiter Medical Center

Founded in 1979, Jupiter Medical Center (JMC) is an independent, not-for-profit, 248-bed regional medical center. Jupiter Medical Center is the only hospital in Palm Beach and Martin Counties to be awarded 13 consecutive 'A' ratings in overall patient safety and quality care by the Leapfrog Group, a national healthcare watchdog organization. World-class physicians, strategic partnerships, and innovative techniques and technologies enable Jupiter Medical Center to provide a broad range of services with specialty concentrations in oncology, heart and vascular, orthopedics and spine, neurosciences and stroke care, women's and children's services, and urgent care.

Jupiter Medical Center works closely with HealthyMe an independent, not-for-profit health and wellness hub that connects people in need with resources and tools to improve the health of our community.



## How the CHNA Implementation Strategy was Developed

The implementation Strategy was developed after the comprehensive Community Health Needs Assessment (CHNA) was completed. Please refer to the complete CHNA for the full report. Strategies and action plans were developed based on a consensus among steering committee members after input from each of the respective disciplines. The organization intends to undertake the following strategies to meet the identified community health needs.

Each year, senior leadership at Jupiter Medical Center will review this implementation strategy to determine if changes should be made to better address the health needs of the community.

### Expand Access to Primary Care

- Increase the number of primary care clinicians within the Jupiter Medical Center Physician Group (JMCPG) with locations throughout the service area.

### Expand Access to Services and Facilities

- Expand access to world-class healthcare in our region with additional clinical facilities such as neighborhood hospitals, outpatient services, and primary care and specialty care physician practice locations.
- Increase capacity at JMC's Main campus.
- Improve preventative health screening rates and provide education.
- Support community members accessing healthcare services regardless of their ability to pay.

### Expand Offerings in Chronic Diseases

Heart and Vascular, Oncology

- Expand Oncology offerings to serve the region.
- Develop additional support services for cancer patients.
- Expand Heart & Vascular services.
- Reduce our community's health risk factors through available assessments, health education/promotion, and chronic condition management programs.
- Enhance collaboration with local community partners to address chronic health conditions.

# Acknowledgements

The community health needs assessment for Jupiter Medical Center supports the organization's mission to “*deliver excellent and compassionate healthcare advancing the well-being of the people it serves.*” This community health needs assessment was made possible because of the commitment toward addressing the health needs in the community. Many individuals across the organization devoted time and resources to the completion of this assessment.

Jupiter would like to thank members of the 2025 CHNA Committee who provided leadership and oversight of the CHNA process and reporting.

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*Senior VP, Chief Operating Officer*

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This community health needs assessment has been facilitated by Crowe LLP (“Crowe”). Crowe is one of the largest public accounting, consulting, and technology firms in the United States. Crowe has significant healthcare experience including providing services to hundreds of large healthcare organizations across the country. For more information about Crowe’s healthcare expertise visit [www.crowe.com/industries/healthcare](http://www.crowe.com/industries/healthcare).

Written comments regarding the health needs that have been identified in the current community health needs assessment should be directed to:

**Sue Goulding**

Marketing Manager

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Expand Access to Primary Care Providers

ACTIONS THE HOSPITAL PLANS TO TAKE TO ADDRESS THE HEALTH NEED

Strategies	Initiatives/Programs	Anticipated Impact/Goals
Increase the number of primary care physicians in Jupiter Medical Center Physician Group (JMCPG).	<ul style="list-style-type: none"> <li>Recruit new primary care physicians to JMCPG – sourcing both locally and from outside the immediate area.</li> <li>Expand service area reach by adding access in both primary and secondary markets.</li> </ul>	Increase by two new primary care providers in FY26 and two additional in FY 27 – FY 28.
Continue partnership with HealthyMe (formerly My Clinic).	<ul style="list-style-type: none"> <li>JMC will continue to partner with HealthyMe, which is co-located with the CL Brumback Clinic (Health Care District of Palm Beach County). HealthyMe provides medical and ancillary care coordination and the Brumback Clinic provides primary care services to underserved patients.</li> </ul>	JMC will continue to provide support for the Executive Director and Business Operations Director for HealthyMe.

Expand Access to Services and Facilities

ACTIONS THE HOSPITAL PLANS TO TAKE TO ADDRESS THE HEALTH NEED		
Strategies	Initiatives/Programs	Anticipated Impact/Goals
Increase capacity at JMC's main campus.	<ul style="list-style-type: none"> <li>New patient tower to add an additional 92 beds.</li> <li>Expand parking capacity for patients, visitors and staff with new 5-story parking pavilion.</li> <li>Emergency Room Expansion.</li> <li>Addition of new Medical Office Building.</li> <li>Post Partum Expansion.</li> </ul>	<p>Specialty units for oncology, heart &amp; vascular, and orthopedic, providing increased access to care.</p> <p>Tower and Parking Pavilion are projected to open in early 2026.</p>
Increase capacity at the Margaret W. Niedland Breast Center and Outpatient Imaging Center.	<ul style="list-style-type: none"> <li>New construction adding mammography, ultrasound and MRI for breast imaging, CT and MRI for outpatient imaging and expanded outpatient lab space.</li> </ul>	Expanded capacity for breast imaging services, outpatient imaging services and outpatient lab services.
My Chart Electronic Health Record.	<ul style="list-style-type: none"> <li>Enable patients to improve appointment scheduling, connect with the providers, access test results, and medical bills through My Chart to provide better coordination of care.</li> <li>Promote increased utilization.</li> </ul>	
Support community members regardless of their ability to pay.	<ul style="list-style-type: none"> <li>Provide financial assistance to qualifying patients.</li> </ul>	JMC provides a variety of payment options for qualified patients, charitable care for qualified patients and financial counselors who are available to assist patients with eligibility review and connecting them with Federal, State, and local financial assistance programs enabling patients to access health care.
Continue to offer reduced cost CT Lung Screenings and Screening Mammograms.	<ul style="list-style-type: none"> <li>Offer reduced cost CT Lung Screenings to those who meet screening guidelines.</li> <li>Offer reduced cost screening mammograms for those who are uninsured and meet criteria.</li> </ul>	Increased access to preventive/early detection screenings.

## Expand Offerings in Chronic Diseases - Cancer

ACTIONS THE HOSPITAL PLANS TO TAKE TO ADDRESS THE HEALTH NEED		
Strategies	Initiatives/Programs	Anticipated Impact/Goals
Expand oncology services to serve patients throughout the region.	<ul style="list-style-type: none"> <li>Recruit one to two additional medical oncologists over the next three years.</li> <li>Recruit additional surgeons including head &amp; neck, colorectal, urology and breast over the next three years.</li> </ul>	Increased access to oncology care.
Offer access to clinical trials.	<ul style="list-style-type: none"> <li>Offer a clinical research portfolio outside of NCI studies to include pharmaceutical clinical trials.</li> </ul>	Access to clinical trials for patients.

Expand Access to Primary Care

Expand Access to Services and Facilities

Expand Offerings in Chronic Diseases

## Expand Offerings in Chronic Diseases - Cancer

### ACTIONS THE HOSPITAL PLANS TO TAKE TO ADDRESS THE HEALTH NEED

Strategies	Initiatives/Programs	Anticipated Impact/Goals
Develop and enhance supportive services for cancer patients.	<ul style="list-style-type: none"> <li>Expand patient navigation team</li> <li>Expand oncology nutrition team</li> <li>Expand oncology social worker team</li> <li>Add a certified oncology aesthetician</li> <li>Expand survivorship program with additional educational classes and services</li> </ul>	Increase access to medical and supportive services to meet the needs of cancer patients
Implement a Palliative Care Program.	<ul style="list-style-type: none"> <li>Offer a program that provides specialized medical care to manage the symptoms and stress associated with a serious illness</li> </ul>	Relieve physical symptoms, address emotional and spiritual needs, and provide support for patients and their families.
Provide community outreach and education.	<ul style="list-style-type: none"> <li>Hold lectures, support groups and educational seminars on chronic disease and management</li> <li>Offer complimentary skin cancer screenings</li> </ul>	Provide educational information and access to experts to improve the health of our community.

Expand Access to Primary Care

Expand Access to Services and Facilities

Expand Offerings in Chronic Diseases

## Expand Offerings in Chronic Diseases – Heart Disease

### ACTIONS THE HOSPITAL PLANS TO TAKE TO ADDRESS THE HEALTH NEED

Strategies	Initiatives/Programs	Anticipated Impact/Goals
Reduce risk factors for heart disease through education and community outreach.	<ul style="list-style-type: none"> <li>• Provide an extensive array of cardiac education through lectures with a heart health focus.</li> <li>• Participate in community health fairs throughout the area.</li> <li>• Offer heart health risk assessments at lectures and health fairs.</li> <li>• Offer blood pressure screenings at health fairs with an educational focus on healthy lifestyle changes and managing blood pressure.</li> <li>• Expand Mindfully Managing Blood Pressure program to focus on stress reduction and a heart healthy diet.</li> </ul>	Improve heart health in the community we serve.
Expand programs for those living with heart disease.	<ul style="list-style-type: none"> <li>• Offer the Cardiac Wellness Program for patients who have completed prescribed cardiac rehabilitation..</li> <li>• Offer Mended Hearts Program with educational talks and support services.</li> <li>• Offer Chair Yoga for cardiopulmonary rehabilitation patients.</li> </ul>	Improve the health and well being of patients living with heart disease.



Expand Access to Primary Care

Expand Access to Services and Facilities

Expand Offerings in Chronic Diseases

## Expand Offerings in Chronic Diseases – Heart Disease

### ACTIONS THE HOSPITAL PLANS TO TAKE TO ADDRESS THE HEALTH NEED

Strategies	Initiatives/Programs	Anticipated Impact/Goals
Expand existing cardiac program.	<ul style="list-style-type: none"> <li>Recruit additional physicians in cardiac surgery, cardiology and interventional cardiology.</li> </ul>	Increase access to specialty care.
Expand electrophysiology program.	<ul style="list-style-type: none"> <li>Expand access to care for patients needing electrophysiology services by increasing EP lab capacity.</li> <li>Implement new ablation technologies to enable earlier diagnosis and treatment of complex rhythm disorders.</li> </ul>	Increase access to care for electrophysiology procedures.
Expand structural heart program.	<ul style="list-style-type: none"> <li>Implement new advanced imaging and technologies to offer the latest in procedures and therapies.</li> </ul>	Increase access to care for structural heart procedures.

## Significant Health Needs Not Addressed

IRS regulations require that the CHNA Implementation Strategy include a brief explanation of why a hospital facility does not intend to address any significant health needs identified through the CHNA. As described in detail in the CHNA, JMC prioritized three significant health needs during the CHNA process, including:

- Expand Access to Primary Care
- Expand Access to Services and Facilities
- Expand Offerings in Chronic Diseases

Obesity and the Affordability of Healthcare were identified as needs and are also being addressed through the three priority areas. Other identified health needs have not been specifically addressed through the development of this Implementation Strategy. However, many are being addressed through JMC's comprehensive services and through the three priority areas on which JMC will focus for the next three years. Specific reasons are outlined below.

Identified Need	Reason for Not Addressing
<ul style="list-style-type: none"><li>• Adult Mental Health</li><li>• Aging Population</li><li>• Alzheimer's/Dementia</li><li>• Food Insecurity/Low Food Access</li><li>• Health Literacy/Lack of Ability to Navigate Healthcare System</li><li>• Unintentional Injuries</li></ul>	Some are addressed through JMC's comprehensive services and/or educational outreach. If needs are not directly addressed by JMC's services, resources have been identified and are provided to those in need.
<ul style="list-style-type: none"><li>• Lack of Affordable Housing</li><li>• Transportation</li></ul>	These needs are outside the scope of services provided by JMC.

## Conclusion

JMC believes that the new programs to be developed and expanded will respond to the significant health needs of the community. Through the resources identified and collaboration with the community, the impact of these new programs will be significant.

Comments regarding the Community Health Needs Assessment and/or Implementation Strategy can be submitted to the organization by contacting:

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