

Your secure online health connection

What is MyChart?

MyChart is an online tool that allows you to manage your health information anytime, anywhere. It gives you secure online access to your personal health record. Self-enrollment for MyChart patient portal is available for patients 14 years of age and older.

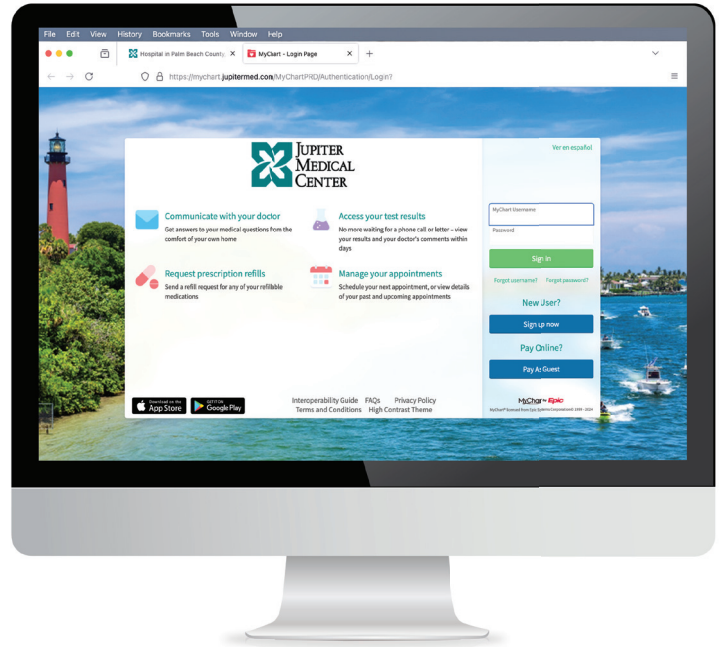
How do I join the MyChart patient portal?

After being a patient at Jupiter Medical Center, you can self-register online at JupiterMed.com by clicking the red **MyChart** at the top of the page.

After completing enrollment, remember your username and password, as you will need them every time you log in. Whenever you wish to access the portal, visit JupiterMed.com and click on the red **MyChart** at the top of the page.

What can I access using MyChart?

Jupiter Medical Center patients can view their personal health record online.* This record will include problems addressed, procedures, laboratory results, radiology reports, medications, allergies and a clinical summary of your stay. If you are unable to locate the document, click on Sharing Hub, scroll to the bottom right and click on the tab to request a formal copy of your health record. Messages are sent directly to the Health Information Management Department (HIM), also known as Medical Records, from your portal.



What if I already have a Jupiter Medical Center patient portal account?

***Please note that the MyChart patient portal provides medical records of visits 8/31/2024 and AFTER.**

To view records BEFORE 8/31/2024, please use your Cerner Patient Portal or request specific medical records through your MyChart patient portal. The HIM team will upload prior records to MyChart.

What if I need additional medical information?

Contact Jupiter Medical Center's HIM team at 561-263-7417, Monday - Friday, 8:00 a.m. - 4:30 p.m., or email at Patient.portal@jupitermed.com.

What if I have difficulty with activating or accessing MyChart?

If you experience issues creating your online account, please contact MyChart Help at 855-577-8014.